

**50th
ANNUAL GENERAL
MEETING**

Celebrating

50
YEARS



of Service

**MY CREDIT UNION
MY ONLY CHOICE**

**ANNUAL
REPORT
2023**

**1973-2013
EST. MARCH 1972
REG. 03 MAY 1973**

MY CREDIT UNION MY ONLY CHOICE

VISION STATEMENT

To be the premier Credit Union in
Trinidad and Tobago

MISSION STATEMENT

Building on our Legacy of Services Excellence
by being innovative in providing the highest
quality and most relevant products and
services
to all our members

PASSION STATEMENT

Creating Sustainable Wealth for Our Members

CORE VALUES

Values guide the conduct and appearance of
our Board, Committees and Staff, they provide
a constant set of core principles

Our Core Values are:

- Integrity - Maintaining open and honest
communication and delivering on our promise
- Respect - Treating each other, our members
and their families and other stakeholders
as we wish to be treated
- Accountability - Holding ourselves accountable
for quality and timely delivery
of our commitments.
- Service - Attend to members needs with
warmth and care and placing the interest of the
members before that of the Board, Committees
and Staff.
- Confidentiality - Never disclose members
information to unauthorized parties

CREDIT UNION PRAYER

Lord, make me an instrument of Thy Peace
Where there is hatred let me sow love
Where there is injury, pardon
Where there is doubt, faith
Where there is despair, hope
Where there is darkness, light
And where there is sadness, joy.
O Divine Master,
Grant that I may not so much seek to be
consoled as to console
To be understood as to understand
To be loved as to love.
For it is in giving that we receive
It is in pardoning that we are pardoned
And it is in dying
that we are born to eternal life

NATIONAL ANTHEM

Forged from the love of liberty
In the fires of hope and prayer
With boundless faith in our destiny
We solemnly declare
Side by side we stand
Islands of the blue Caribbean Sea
This our native land
We pledge our lives to thee.
Here every Creed and Race
find an equal place
And may God Bless Our Nation





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ANNUAL GENERAL MEETING STANDING ORDERS

1. Members shall keep their microphones muted for the duration of the meeting, except when permitted by the Chairman for making contributions to the meeting
2. The videos of all participating members shall remain off unless addressing the Chairman.
3. All members are asked to keep their cell phones on silent mode, as the vibrate setting can cause disruptions. If you must take urgent calls, please ensure that your microphone is muted.
4. A member shall ONLY address the meeting when called upon by the Chairman to do so.
5. Members shall use the "Raise Hand" function on the Zoom Platform, wait to be recognized by the Chairman before unmuting their microphone. Members must identify themselves when addressing the Chairman.
6. Members will type their question into the chat box. The AGM Moderator will collate and transmit questions to the Chairman.
7. No member shall address the meeting except through the Chairman. Speeches shall be clear and relevant to the specific subject before the meeting.
8. On any agenda item, a member shall not exceed two (2) minutes on his/her contribution except with the permission of the Chairman.
9. A member may not speak twice on the same subject except:
 - a) The mover of a motion, who has the right of reply,
 - b) To object or explain, (with the permission of the Chair)
10. The Mover of a "procedural Motion" (Adjournment, Lay on the table, Motion to Postpone) shall have no right of reply.
11. No speeches shall be made after the "Question" has been put and carried.
12. A member rising on a "Point of Order" shall state the point clearly and concisely. (A point of order must have relevance to the Standing Orders).
13. A member shall not "call" another member "to order" but may draw the attention of the Chairman to a "Breach of Order"
14. In no event can a member call the Chairman "to order".
15. A question shall not be put to the vote if a member desires to speak on it or move an amendment to it, except that a "Procedural motion: The Previous Question" Proceed to the Next Business" or the Closure: That the "Question be Now Put" may be moved at any time.
16. Only one amendment shall be before the meeting at one and the same time.
17. When a motion is withdrawn, any amendment to it fails.
18. The Chairman shall have the right to a "casting vote".
19. If there is an equality of voting on an amendment and if the Chairman does not exercise his casting vote, the amendment is lost.
20. The Chairman shall make provision for protection from vilification (personal abuse).
21. No member shall impute improper motives against another.
22. No form of recording of the proceedings shall be allowed without the permission of the Chairman.
23. All members are reminded to conduct themselves in a professional manner.
24. Please refrain from sharing any explicit, violent or inappropriate content.



A GUIDE TO YOUR RESPONSIBILITY AT YOUR ANNUAL GENERAL MEETING

YOU ARE ONE OF THE OWNERS

It is this way by law. You and your fellow members own the Credit Union and you control it too.

YOUR QUESTIONS ARE IMPORTANT

As a member-owner, you have the right to know about the Credit Union. Your questions are Important and are always welcomed.

YOUR VOTE IS IMPORTANT

Your vote helps to select the officers who must also be members of your Credit Union. They fit the policies within the limits of the law, and provide important leadership.

Certain major actions of the Credit Union must be approved by a vote of the general membership.

YOUR SUGGESTIONS ARE IMPORTANT

The Credit Union exists for one purpose only – Service to its Members.

Your suggestions on how the service can be improved are important and will always be given full consideration.

YOUR ASSISTANCE IS VALUED

If you are asked to serve as an officer or as a committee member, accept if possible.

A Credit Union is really – PEOPLE HELPING PEOPLE – we depend on the volunteers who agree to assist us.





INFORMATION ON READING FINANCIAL STATEMENTS

This article is intended to assist Members in understanding the Financial Statements which are presented at the Annual General Meeting.

THE FINANCIAL STATEMENTS OF THE CREDIT UNION ARE:

1. Statement of Financial Position or 'Balance Sheet'
2. Statement of Comprehensive Income or 'Income and Expenditure Account'
3. Cash Flow Statement

STATEMENT OF FINANCIAL POSITION (OR BALANCE SHEET)

This statement shows what the Credit Union owns (Assets), what it owes (Liabilities) and what it is Worth (Equity and Reserves or Capital). It follows the Accounting Equation as follows:

$$\text{Assets} = \text{Capital} + \text{Liabilities or} \\ \text{Assets} - \text{Liabilities} = \text{Capital}$$

Note that the term 'Equity and Reserves' also means 'Capital' or the Net Worth of the Organization.

STATEMENT OF COMPREHENSIVE INCOME (OR INCOME AND EXPENDITURE ACCOUNT)

This is an analysis of the Income Earned and the Expenses Incurred for the year under review. A Net Surplus or Profit is derived where Income (e.g. Interest on Loans to Members, or Investment Income) is greater than the Total Expenses for the period (including Salaries, Utilities, Bank Charges, and Provision for Loan Losses or Bad Debt). A Net Deficit or Loss is derived where Total Expenses exceed Income.

WHAT HAPPENS TO THE NET SURPLUS (PROFIT) OR NET DEFICIT (LOSS) ARISING FROM THE SOCIETY'S OPERATIONS FOR THE YEAR ENDED?

Answer: It is retained and carried forward in the Statement of Financial Position (Balance Sheet) under 'Equity and Reserves (or Capital)'. In other words, a Net Surplus or Profit increases the Equity or Capital and a Net

Deficit or Loss reduces the Equity or Capital of the Credit Union.

CASH FLOW STATEMENT

This is an Analysis which shows where the Society's Cash came from and how it was used during the year. The main purpose of this Statement is to reconcile the Society's Net Surplus or Profit with its Total Cash and Cash Equivalents at year end.

GLOSSARY OF TERMS

Asset: Something of value which the Society Owns or has the use of.

- Assets are classified as **Fixed** (e.g. Credit Union Building) or **Current** (e.g. Cash and Loans to Members).

Liability: Financial Commitments or amounts which the Society Owes and are classified as Long Term (e.g. Bank Loan due or payable for any period exceeding one year) and Current (e.g. Overdraft due or payable within one year).

EQUITY AND RESERVES (CAPITAL)

This represents the Credit Union's Net Worth (remember: Assets - Liabilities = Equity and Reserves or Capital), or the Cumulative Net Profit after Dividends have been paid over the life of the Credit Union.



NOTICE AND AGENDA OF THE 50 TH ANNUAL GENERAL MEETING

Notice is hereby given that the **50th Annual General Meeting of TEXTEL Credit Union Co-operative Society Limited** will be held via a Hybrid format, on Saturday 18th May 2024 starting at 9:00 a.m. at Torenia Hall, Centre of Excellence, Macoya Road, Tunapuna.

AGENDA

1. Call to Order
2. National Anthem
3. Invocation - Credit Union Prayer / Minute of Silence
4. Reading of the Notice Convening the 50th Annual General Meeting
5. President's Remarks
6. Greetings from Affiliated Organisations
7. Adoption of the Standing Orders
8. Acceptance of the AGM Brochure
9. Minutes of the 49th Annual General Meeting - Confirmation & Discussion
10. Reports for 2023
 - a) Board of Directors & Education Committee Report
 - b) Credit Committee Report
 - c) Supervisory Committee Report
 - d) Auditor's Report 2023
 - e) Treasurer's Report and Audited Accounts 2023
11. Budget 2024
12. Resolutions - Movement and Consideration
13. Amendments to Bye-Laws
 - Bye-Law 4 Membership - 4.1 - Qualification
14. Nominating Committee Report
15. Election of Officers
 - a. Supervisory Committee
 - b. Board of Directors
 - c. Credit Committee
16. Other Business
17. Vote of Thanks and Closure





NOTICE AND AGENDA (cont'd)

MEMBERS ARE INVITED AND ENCOURAGED TO PARTICIPATE BY REGISTERING ON TCU'S WEBSITE www.textelcu.com TO ACCESS THE MEETING

- Members wishing to participate in the AGM must register, via the AGM Registration portal on www.textelcu.com or via email at membership@textelcu.com
- When registering please provide a valid form of identification and a functioning and reliable email address.
- Only registered members will be emailed a link, with accompanying instructions, to access the meeting.
- The 50th AGM is being held in a hybrid format, it is your right to participate and to vote, but in order to do so members must register so that there would be quick and easy access to the meeting on May 18 2024.
- This allows for members to send questions on the 2023 Annual Report for consideration and response ahead of the meeting.
- And also for proper seating arrangements to be made
- Members opting to attend in-person must also register on-line.

By order of the Board of Directors

A handwritten signature in black ink, appearing to read 'Lincoln Jitman'.

Lincoln Jitman MBA
Secretary
Board of Directors





MINUTES OF THE 49TH ANNUAL GENERAL MEETING OF
TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED
HELD HYBRID ON SATURDAY JUNE 10TH, 2023
AT 85 HENRY STREET, PORT OF SPAIN

1.0 CALL TO ORDER

The President/Chairman, Mrs. Maria Berahzer, called the meeting to order at 10.16 a.m., and informed those gathered that the session was duly constituted, in accordance with Bye-Law 18 (e) of TEXTEL Credit Union Co-operative Society Limited. The quorum for an Annual General Meeting was forty (40) members and sixty-six (66) were in attendance: twenty-nine (29) in person and thirty-seven (37) online. Three (3) guests were also present.

2.0 NATIONAL ANTHEM

A recorded version of the National Anthem was played.

3.0 INVOCATION – CREDIT UNION PRAYER/ MINUTE OF SILENCE

Mr. Jeffrey Austin, (Director) did the invocation which was followed by recitation of the Credit Union Prayer by attendees. One minute's silence was also observed for members who passed in 2023 as listed on page 30 of the Annual Report.

4.0 NOTICE AND AGENDA OF 49TH ANNUAL GENERAL MEETING

The Secretary to the Board of Directors, Mr. Lincoln Jitman, read the Notice and Agenda of the 49th Annual General Meeting of TEXTEL Credit Union Co-operative Society Limited.

5.0 ADOPTION OF STANDING ORDERS

The Secretary also read the Standing Orders which could be found on page 2 of the Annual Report 2022. Mr. Jeffrey Austin moved a motion for adoption of the Standing Orders, which was seconded by Mr. Jacinto Martinez. The motion was accepted by majority vote with sixty-three (63) members voting in favour, one (1) against and one (1) abstained. The results were broken down as follows: In favour, twenty-eight (28) in person and thirty-five (35) online; against, zero (0) in person and one (1) online; and abstained, zero (0) in person and one (1) member online.

The Standing Orders were unanimously adopted.

6.0 2022 ANNUAL REPORT

Mr. Jacinto Martinez moved a motion to accept the 2022 Annual Report as having been read, which was seconded by Mr. Elliot Rivas. The motion was accepted by majority vote with sixty-three (63) members voting in favour, one (1) against and one (1) abstained.

The results were broken down as follows: In favour, twenty-eight (28) in person and thirty-five (35) online; against, zero (0) in person and one (1) online; and abstained, zero (0) in person and one (1) member online.

7.0 PRESIDENT'S REMARKS

The President, Mrs. Maria Berahzer, on behalf of the Board of Directors, Statutory Committees and employees, extended a warm welcome to members in attendance at the 49th Annual General Meeting of TEXTEL Credit Union Co-operative Society Limited. A special welcome was also afforded to Officials of the Co-operative Development Division present: Mrs. Allison Manodath, Mrs. Paula La Barrie-Mitchell and Mrs. Michelle Cole-Padilla (on-line); Returning Officer, Mr. Colin Bartholomew and Recording Secretary, Ms. Jean Sandy. The President also congratulated members in attendance who joined the Credit Union in 2022.





MINUTES OF THE 49TH ANNUAL GENERAL MEETING (cont'd)

Also acknowledged were the following Directors at the Head Table:

- Mr. Ayinde Burgess - Vice-President
- Mr. Lincoln Jitman - Secretary
- Mr. Anthony De Freitas - Treasurer
- Mr. Jacinto Martinez - Assistant Treasurer
- Mr. Kerwin Ramrattan - Assistant Secretary
- Mr. Jeffrey Austin - Chairman, ALCO and Investment Committees

The presence of the following Directors was also acknowledged: Mrs. Jennifer Long and Mr. Vivian Reyes (in person) and Mrs. Althea Manzano, Mr. Nigel Reece and Mr. Marlon Pierre (on-line).

The President intimated that notwithstanding the challenges during the last year, as a result of the COVID-19 pandemic, it was wonderful to be gathered together at TEXTEL Credit Union's first hybrid Annual General Meeting, to report on the Board's performance for the year 2022. The undermentioned highlights of the financial performance for the year ended December 31st, 2022 were shared with the meeting:

- Total Assets stood at \$130.772M, a 3.4% decrease over 2021.
- Members Shares increased by 2.3% or \$2.107M.
- Income decreased by \$7.930M or 82.4%
- Delinquent ratio in respect of member loans over one (1) year was 0.4%, which was well within the Pearls ratio of 0% - 5%.

The President drew reference to the underutilisation of the online services which were implemented to enhance service delivery, the low participation rate in courses organised by the Education Committee and the inability of some members to borrow as a result of the current economic climate.

It was revealed that only thirty percent (30%) of the membership was using the online services. Members who were not yet utilising those services were therefore encouraged to embrace this innovation, as it has become an integral part of financial institutions worldwide. Members were also urged to access the other products and services offered by TEXTEL Credit Union. The President referred to the Credit Union's theme: "*My Credit Union, My Only Choice*" and indicated that the Board considered it a suitable theme, since TEXTEL Credit Union was at a crossroads in terms of member engagement and membership growth, which were critical to the survival of the organisation.



MINUTES OF THE 49TH ANNUAL GENERAL MEETING (cont'd)

The President expressed gratitude to members for their continued trust and confidence reposed in TEXTEL Credit Union. Members of the Board of Directors and Statutory Committees were also thanked for their stewardship, diligence and dedication over the past year. Ms. Jacqueline Taylor-Chase and Mrs. Tramaine Trotman, Chairman and Secretary respectively of the Supervisory Committee who were not seeking re-election, were complimented for their service. Employees were also applauded for their service.

The President referred to the issue of succession planning and acknowledged that although it was never formalised, it was always a key factor within the Credit Union. Succession planning occurred in the past by younger members heeding the call to serve on committees and Boards. They received formal training and also had the example of the very high standards set by their predecessors to follow.

In closing, the President wished everyone a successful AGM and called on each member to embrace TEXTEL Credit Union as “My Credit Union, My only Choice”.

8.0 CONFIRMATION OF MINUTES OF 48TH ANNUAL GENERAL MEETING

The Minutes of the 48th Annual General Meeting held on June 4th, 2022 were tabled for consideration.

8.1 Amendment

Page 11, Item 15.0: In the 1st line, “Ria” was changed to “Rhea”.

8.2 Confirmation

The Minutes of the 48th Annual General Meeting held on June 4th, 2022 as amended, were confirmed by majority vote on a motion moved by Mr. Jacinto Martinez and seconded by Mr. Vivian Reyes. Seventy-five members (75) voted in favour, one (1) voted against and two (2) abstained.

The breakdown was as follows: In person, thirty-seven (37) members in favour, zero (0) against and zero (0) abstained; online, thirty-eight (38) in favour, one (1) against and two (2) abstained.

9.0 MATTERS ARISING FROM THE MINUTES

There were no matters arising from the Minutes.

10.0 BOARD OF DIRECTORS & EDUCATION COMMITTEE REPORTS

The President, Mrs. Maria Berahzer, tabled Reports of the Board of Directors and Education Committee for the period January 1st, 2022 to December 31st, 2022 for discussion.

10.1 Board of Directors Report

A summary of the Board of Directors Report is outlined below:

Outgoing Officers

The outgoing Officers eligible for re-election at the 49th Annual General Meeting:

- Jeffrey Austin
- Ayinde Burgess
- Kerwin Ramrattan
- Nigel Reece

Membership

Membership as at December 31st, 2022 was as follows:

- Total active membership: Two thousand and one (2,001).
- New members: Forty-one (41)
- Resigned: Seventeen (17)
- Deceased: Seven (7)





MINUTES OF THE 49TH ANNUAL GENERAL MEETING (cont'd)

Affiliated Organisations

The Board of Directors Report acknowledged the following organisations with which TEXTEL Credit Union was affiliated over the period under review:

- **Co-operative Development Division, Ministry of Youth Development and National Service**
- **Co-operative Credit Union League of Trinidad and Tobago (CCULTT)**
- **CUNA Caribbean Insurance Society Limited**
- **Central Finance Facility Co-operative Society of Trinidad and Tobago (CFF)**
- **North West Regional Chapter (NWRC)**
- **Trinidad and Tobago Credit Union Deposit Insurance Fund Co-operative Society Limited (TTCUDIF)**

Associated Organisations

- **Banking Insurance & General Workers' Union (BIGWU)**
TEXTEL reached an amicable settlement of the Collective Agreement with BIGWU, for the period July 1st, 2022 - June 30th, 2025.
- **Telecommunications Services of Trinidad and Tobago Limited (TSTT)**
TSTT, TEXTEL Credit Union's main bond had been restructuring, which negatively affected the Credit Union's membership.

Staff

The General Manager, Mr. Ellery Gokool resigned with effect from December 16th, 2022 and Ms. Anna Stacia Shepherd, Accountant, agreed to act in the position while the recruitment process for an accountant was being undertaken.

10.2 Responses to Questions

A number of queries were raised in respect of the Board of Directors Report and the following responses were provided:

- No serious offers were received for the sale of TEXTEL Credit Union's building on Henry Street, Port of Spain. A decision was therefore taken to renovate it instead.
- The former General Manager, Mr. Ellery Gokool resigned because he received a better offer elsewhere. Mr. Gokool who was in attendance, stated that he loved his Credit Union and had offered himself for service.
- Ms. Anna Stacia Shepherd, applied for the position of General Manager and the Board is evaluating the application. Members will be informed of the outcome in due course.
- No other companies were approached with regard to increasing membership. The Board will review the entire issue and decide on a plan soon.





MINUTES OF THE 49TH ANNUAL GENERAL MEETING (cont'd)

10.3 Education Committee Report

The Education Committee conducted the following activities during the period under review:

- “Brand You” Workshop for members 11-17. Sixteen (16) youth members attended.
- Annual S.E.A. Award Ceremony held on Sunday July 24th, 2022. Twelve (12) students were honoured for their success at the S.E.A. examination and received a token and \$1,000 each. The sum of \$500.00 was placed on shares while the rest was placed on their deposit accounts.
- Virtual Workshop on Effective Tools for Transitioning from S.E.A. to Secondary School. Twelve (12) youth members participated.
- Workshop on Fire Safety at Home conducted by Mr. Nigel C. Davis, Fire Officer from the Wrightson Road Fire Station, on Saturday October 29th, 2022. Twelve (12) members attended.
- Children’s Christmas Treat on Sunday December 12th, 2022 attended by eighty- three youth members.

10.4 Adoption

Ms. Ingrid Richardson moved a motion for adoption of the Reports of the Board of Directors and Education Committee, which was seconded by Ms. Jennifer Long. Seventy-eight (78) members voted in favour: forty-one (41) in person, thirty-seven (37) online; zero (0) voted against; and three (3) members abstained: two (2) members in person one (1) online. The Reports of the Board of Directors and Education Committee were therefore adopted by majority vote.

11.0 CREDENTIAL REPORT

At 11.17 p.m. a Credential Report revealed that a total of one hundred and three (103) members were present both online and in person and five (5) guests.

12.0 CREDIT COMMITTEE REPORT

The Report of the Credit Committee for the period January 1st to December 31st, 2022 was tabled for consideration. Some of the key details of the Report were:

- Four hundred and eighty-one (481) loan applications were reviewed and four hundred and seventy (470) were approved at a total value of \$11,785,529.40. Ten (10) loans were not approved as they did not satisfy the lending criteria and one (1) was cancelled by the member in an effort to participate in a loan promotion instead.
- Loans with the highest values were: Christmas Expenses - \$3.3M, Home Improvement - \$2.1M, Vacation - \$1.8M, Ceremonies - \$1.3M, and Motor Vehicle Purchase - \$1.2M.

The Chairman of the Credit Committee, Ms. Ingrid Richardson, thanked members for their support during the past year. She also intimated that some members had suffered financial hardship as a result of the COVID-19 pandemic and TSTT’s continued staff reductions. The Credit Committee offered assistance to such members in the form of rescheduled loans, deferrals for up to three (3) months and, reduced instalments. Ms. Richardson urged members who find themselves in financial difficulty to seek deferrals from the Committee before defaulting on their loans and becoming delinquent.



MINUTES OF THE 49TH ANNUAL GENERAL MEETING (cont'd)

12.1 Responses to Questions

Mr. Anthony De Freitas, Treasurer, provided the following responses to questions posed by members:

- a) No write-off was recommended for 2022 because there was a write back on the IFRS 9 provisioning. A review of the loan portfolio was being done to assess the provision for bad debt.
- b) The risk-based approach to lending was adopted by a number of credit unions. The problem with that approach, is that as the risk increases, the interest rate also goes up, which means that those least able to pay the higher rate will suffer the most. The Board holds the view that TEXTEL Credit Union should be as equitable as possible to all members.
- c) A reduction of interest rates for members borrowing within shares is under consideration.
However, it must be borne in mind that TEXTEL Credit Union is very small in terms of membership, despite being considered medium-sized because of its worth of \$130M.
Only about half of the two thousand (2,000) members access loans.

Mr. Jeffrey Austin, Board Member, advised that care should be taken in tinkering with the interest rates, since a reduction could negatively affect dividend pay outs.

12.2 Adoption

The Report of the Credit Committee was adopted on a motion moved by Mr. Jeffrey Austin seconded by Mr. Kerwin Ramrattan. Eighty-three (83) members voted in favour broken down as follows: thirty-five (35) in person and forty-eight (48) online; zero (0) voted against and two (2) members abstained.

13.0 SUPERVISORY COMMITTEE REPORT

The Supervisory Committee Report was tabled for discussion and the Secretary

of the Committee, Ms. Tramaine Trotman was online to respond to any questions or comments on the Report. Some key details highlighted in the Report:

- TEXTEL Credit Union had a very detailed and robust Compliance Programme, well established internal procedures and adequately trained front-line employees.
- On a monthly basis, the files of ten (10) members who applied for loans were reviewed and any missing details observed were brought to the attention of Management and promptly addressed.
- Random monthly spot Cash Count exercises were conducted and found to be in good order.

13.1 Response to Questions

- Ten (10) files were selected by random sample from among Committee Members, and employees who had applied for loans during the particular month being audited. This was done to ensure that no preferential treatment was afforded to those members. If the quantum of files was not achieved within the categories mentioned, the balance was made up from the regular membership.

13.2 Adoption

Ms. Ingrid Richardson moved a motion for the adoption of the Report of the Supervisory Committee, which was seconded by Mr. Vivian Reyes. Eighty-six (86) members voted in favour, zero (0) voted against and three (3) abstained. A further breakdown of the votes was as follows: Online – fifty-four (54) members voted in favour, zero (0) voted against and three (3) abstained. In person: thirty-two (32) members voted in favour, zero (0) against and zero (0) abstained. The Report was therefore adopted by majority vote.



MINUTES OF THE 49TH ANNUAL GENERAL MEETING (cont'd)

14.0 AUDITORS' REPORT

Ms. Rhea Ramnarine, Representative of Madan Ramnarine & Company Ltd., Chartered Accountants, read the Auditors' Report for the period ended December 31st, 2022.

15.0 CREDENTIAL REPORT

It was reported that at 11.58 a.m., one hundred and twenty-four (124) members were in attendance, with forty-four (44) in person and eighty (80) online. Five (5) employees and five (5) guests were also present.

16.0 TREASURER'S REPORT & AUDITED FINANCIAL STATEMENTS 2022

Mr. Anthony De Freitas, Treasurer, presented the Treasurer's Report for the period January 1st, 2022 to December 31st, 2022. He stated that the Credit Union's financials for 2022 were impacted by a number of events including:

- The Dow Jones Industrial Average which closed at 33,147 points in December 2022, a decrease of 3,191 points or 8.78% below that of 2021 which closed at 36,338 points. This performance negatively impacted the US equities.
- The short supply of foreign exchange (US dollars) greatly affected the local economy.
- TSTT undertook further staff cuts with five hundred (500) workers being retrenched, including members of TEXTEL Credit Union with loans. This resulted in a reduction in loan interest income by 3.3%.

Some performance highlights reported for 2022 were as follows:

- Total Assets decreased by \$4.6M or 3.4%.
- Investment Income fell by \$3.8M or 4.9% from \$76.9M in 2021 to \$73.19M.
- Comprehensive Income decreased by \$7.9M or 82.4%.
- Expenditure decreased by \$0.8M or

18.4% from \$4.2M in 2021 to \$3.5M in 2022.

- Net Surplus decreased by \$7.15M or 132.8% from \$5.4M in 2021 to \$1.8M.
- Total Member Loans decreased by \$3M or 8.3%.
- Members' Shares increased by \$2.1M or 2.3%.
- Delinquency ratio over one (1) year stood at 0.4% compared to 0.9% in 2021.

16.1 Replies to Questions

The Treasurer, Mr. De Freitas provided the undermentioned replies to questions from the membership:

- 1) Sixty-six percent (66%) of the income earned or about \$4.1M was derived from interest on members' loans, while investment income was about thirty-two percent (32%), with about eighteen percent (18%) from foreign managed equities.
- 2) The term "unrealised losses" simply means that although the value of the equities declined, they were not sold. TEXTEL Credit Union adopted a reporting system over twenty (20) years ago which recognised the decrease in investments at the time it occurred.
- 3) In accounting, "write back" refers to the reversal of an unexpected provision or any type of adjustment made to the financials. TEXTEL Credit Union had some write backs during the financial year under review, both of which were IFRS 9 provisions. One was for member loan provision for uncollectable loans and the other was for loss on investments.
- 4) The unrealised loss of \$4.5M writes back to the capital. A gain or an unrealised loss remains in the same place, the capital. The unrealised loss reported was a "paper loss", because the equities were not sold. As a matter of fact, as at April 2023 a comprehensive surplus of \$1.2M was already realised on those investments



MINUTES OF THE 49TH ANNUAL GENERAL MEETING (cont'd)

- 5) Shares valued at approximately \$12M were withdrawn by members in 2022. As a result of the Credit Union's policy, retrenched workers of TSTT who were members of TEXTEL Credit Union were required to net off their loans against shares and pay three (3) months interest to cover the processing time it took to regularise the loans. About \$8M worth of shares was utilised in this regard while the other \$4M was withdrawn to meet indebtedness to banks. The data should not, however, be taken in isolation, since \$9M in loans, which agreements naturally came to an end, were paid off.
- 6) The age limit for coverage under the Loan Protection Plan is seventy (70) years for loans valued at \$200,000. CUNA however introduced a product called the Advanced Protector which offers members up to the age of seventy-five (75), coverage up to \$1M. So overall the loan limit protection is up to age seventy-five (75) which was implemented by TEXTEL Credit Union last year.
- 7) A Civil Engineering Consultant was hired to evaluate the building and based on his recommendations, \$800,000 was budgeted to undertake the upgrade required.
The project will involve repairs to cracks on the outside, painting, erecting a sign and addressing the bitumen area over the first floor where there are leaks.

16.2 Adoption

On a motion moved by Mr. Vivian Reyes and seconded by Ms. Allison Sylvester, the Auditors Report, Treasurer's Report and the Audited Financial Statements for 2022 were adopted by majority vote. Eighty-six (86) members voted in favour, one (1) member voted against and two (2) abstained. The disaggregated figures were: In favour, thirty-eight (38) in person and forty-eight (48) online; against, one (1) member online; and

abstained, two (2) members online.

17.0 2023 BUDGET

Mr. Anthony De Freitas, Treasurer, presented the Budget for 2023. The major projections were as follows:

- Total Income – \$6.95M
- Total Expenses – \$4.9M
- Net Surplus – \$2.050M
- Total Comprehensive Income – \$3.95M.

17.1 Responses to Questions

- The car park adjacent to the TEXTEL building was purchased by an investor who had no interest in leasing it.
- TEXTEL Credit Union entered into a contractual arrangement with the owner of the carpark facility obliquely opposite, for as many as twelve (12) parking spots at a cost of \$4,000 per month.
That is why \$48,000 was budgeted for carpark facility. The cost is quite reasonable when compared to other venues in Port of Spain.
- The sum of \$32,500 was proposed for Credit Union Week because a decision was taken for the Society to participate in the Credit Union Week Opening Ceremony and also to host an in-house credit union day activity.

17.2 Acceptance

The 2023 Budget was accepted by majority vote on a motion moved by Mr. Jacinto Martinez and seconded by Mr. Lincoln Jitman. Eighty-eight (88) members voted in favour: thirty-seven (37) in person and fifty-one (51) online; three (3) members voted against (online) and one (1) member abstained (online).



MINUTES OF THE 49TH ANNUAL GENERAL MEETING (cont'd)

18.0 CREDENTIAL REPORT

A Credential Report at 12.53 p.m. revealed that one hundred and twenty-seven (127) members were in attendance as follows: forty-four (44) in person and eighty-three (83) online. Seven (7) guests were also present.

19.0 RESOLUTIONS

19.1 Dividend

The undermentioned Resolution was approved by majority vote on a motion moved by the President, Mrs. Maria Berahzer on behalf of the Board of Directors, and seconded by Mr. Daniel Liverpool. Eighty-five (85) members voted in favour: thirty-three (33) in person, and fifty-two (52) online; two (2) members voted against: zero (0) in person and two (2) (online); and one (1) member abstained: (0) in person and one (1) online.

Be it resolved that a Dividend of 3% be paid on shares held by members during the period of operations from January 1st to December 31st 2022, and to members who are existing on our register as at December 31st , 2022.

Be it further resolved that the dividend of 3% will be distributed to the member's deposit account except for delinquent members where all dividends shall be applied to their outstanding interest and principal in that order.

19.2 Interest Rebate

The following Resolution was approved by majority vote on a motion moved by the President, Mrs. Maria Berahzer on behalf of the Board of Directors, and seconded by Mr. Michael Reid. Eighty-four (84) members voted in favour: thirty-three (33) in person and fifty-one (51) online; one (1) voted against: zero (0) in person and one (1) online; and three (3) members abstained: zero (0) in person and three (3) (online).

Be it resolved that a 5% interest rebate be paid on loans for the period of operations January 1st to December 31st 2022.

19.3 Appointment of Auditors

The undermentioned Resolution was moved by the President, Mrs. Maria Berahzer, on behalf of the Board of Directors, and seconded by Mr. Michael Sullivan:

Be it resolved that Madan Ramnarine and Company be retained as Auditors for the accounting period January 1st to December 31st 2023.

The Treasurer, Mr. Anthony De Freitas, in responding to a question informed the membership that Madan Ramnarine and Company had just completed their second term providing audit services for TEXTEL Credit Union and their performance was excellent.

Auditors are generally rotated within a period of between three to five years.

19.3.1 Acceptance

The Resolution for the appointment of Madan Ramnarine and Company as Auditors for the period January 1st to December 31st , 2023 was approved by majority vote with seventy-nine (79) members voting in favour: thirty-three (33) in person and forty-six (46) online; one (1) against (in person) and five (5) abstained (online).

20.0 NOMINATING COMMITTEE REPORT

The Chairman of the Nominating Committee, Mrs. Althea Manzano, presented the Committee's Report which highlighted the following:

- The Nominations Notice was published in the print and electronic media, and the Credit Union's website from March 30th, 2023. The deadline for submission of applications was April 25th, 2023 However, the date was extended because insufficient nominations were received.



MINUTES OF THE 49TH ANNUAL GENERAL MEETING (cont'd)

- Nineteen (19) nominations were received and recommended for consideration at the Annual General Meeting, broken down as follows: Board of Directors, six (6); Supervisory Committee, five (5); and Credit Committee, eight (8). The nominees were:

Board of Directors

Jeffrey Austin
Ayinde Burgess
Kerwin Ramrattan
Nigel Reece
Allison Sylvester
Ellery Gokool

Supervisory Committee

Daniella Ishmael
Daniel Liverpool
Joyce Loobie
Charlene Nelson
Sherzelle Peters

Credit Committee

Maria Berahzer
Jennifer Long
Rhonda Ramkissoon
Vivian Reyes
Ingrid Richardson
Elliot Rivas
Allison Sylvester
Kypruna Vincent

The Committee Chairman thanked the candidates for offering their time and skill to ensure that TEXTEL Credit Union continued its efficient operations. Employees were also thanked for their support during the term, which was greatly appreciated.

20.1 Adoption

The Report of the Nominating Committee was adopted by majority vote on a motion moved by Mr. Jacinto Martinez and seconded by Ms. Ingrid Richardson. Eighty-one (81) members voted in favour, zero (0) voted against and four (4) abstained. The figures were disaggregated as follows: thirty-five (35) in person and forty-six (46) online in favour;

zero (0) against and four (4) online abstained.

21.0 CREDENTIAL REPORT

A Credential Report at 1.13p.m. indicated that one hundred and twenty-five (125) members were in attendance. That figure was revised at 1.17 p.m. to one hundred and twenty-six (126) members: forty-three (43) in person and eighty-three (83) on line. Seven (7) guests and five (5) employees were also present.

22.0 ELECTION OF OFFICERS

The Returning Officer, Mr. Colin Bartholomew took charge of the election proceedings and declared registration closed. The membership was informed that despite the fact that The 48th Annual General Meeting in 2022 had approved an amendment to Bye-Law 29 (b) to debar nominations from the floor, it had not yet received approval from the Commissioner for Co-operative Development. As a result, nominations from the floor were permissible even though sufficient nominees were obtained through the nomination process.

[Instructions were provided and the election process was explained.]

22.1 Invitations for Nominations from the Floor

The Returning Officer invited further nominations from the floor:

Board of Directors

No nominations were received.

A motion moved by Mr. Jacinto Martinez for nominations to cease was seconded by Mr. Lincoln Jitman and approved by majority vote. Forty-three (43) members in attendance physically, voted in favour. For those online, forty-six (46) members voted in favour, one (1) voted against and one (1) abstained.



MINUTES OF THE 49TH ANNUAL GENERAL MEETING (cont'd)

Credit Committee

No nominations were received.

A motion moved by Mr. Jacinto Martinez for nominations to cease was seconded by Mr. Kerwin Ramrattan and approved by majority vote. Forty-three (43) members present in the room voted in favour. Fifty-one (51) members online or ninety-six percent (96%) voted in favour, zero (0) voted against and two (2) members abstained.

Supervisory Committee

No nominations were received.

A motion moved by Mr. Jacinto Martinez for nominations to cease was seconded by Mr. Lincoln Jitman and approved by majority vote. Forty-three (43) members physically present voted in favour. Fifty-two (52) members or ninety-six percent (96%) of members online voted in favour, zero (0) voted against and two (2) members abstained. Returning Officer declared the positions vacant, ballots were distributed and voting ensued.

2.06 p.m. Meeting suspended

2.18 p.m. Meeting resumed

22.2 Election Results

The Returning Officer announced the following election results:

a) Board of Directors

Names	No. of Votes	Tenure
Ayinde Burgess	80	3 years
Jeffrey Austin	67	3 years
Kerwin Ramrattan	63	3 years
Nigel Reece	58	3 years
Ellery Gokool	53	(1st Alternate)
Allison Sylvester	52	(2nd Alternate)

b) Supervisory Committee

Names	No of Votes
Daniel Liverpool	76
Joyce Loobie	60
Daniella Ishmael	57
Sherzelle Peters	53 (1st Alternate)
Charlene Nelson	38 (2nd Alternate)



MINUTES OF THE 49TH ANNUAL GENERAL MEETING (cont'd)

c) Credit Committee

Names	No. of Votes
Jennifer Long	73
Maria Berahzer	70
Elliot Rivas	70
Ingrid Richardson	69
Vivian Reyes	60
Allison Sylvester	52 (1st Alternate)
Kypruna Vincent	43 (2nd Alternate)
Rhonda Ramkissoon	28

The term of office for Members of the Supervisory and Credit Committees is one (1) year.

22.3 Destruction of Ballots

A motion for destruction of the digital and physical ballots which was moved by Mr. Jacinto Martinez and seconded by Mr. Jeffrey Austin was approved by majority vote.

Members in the room voted unanimously in favour while thirty-nine (37) members online voted in favour, zero (0) voted against and two (2) abstained.

The Returning Officer congratulated the newly elected members of the Board, Supervisory and Credit Committees and encouraged them to continue to be vigilant and operate in the true spirit of co-operativism.

23.0 OTHER BUSINESS

23.1 Members' Comments

- Open membership in the Credit Union to the general public.
- Mentor younger members to take up leadership positions in the Credit Union.
- The Education Committee should utilise experts within the membership as facilitators for some training programmes.

23.2 Responses to Questions/Comments

The following responses were provided to questions/comments:

a) *Membership Growth*

Strategies to be utilised to increase membership will include:

- Adopt some recommendations of the Arthur Lok Jack students in their comprehensive report to the Credit Union.
- Amend the Bye-Laws to afford membership to the grandchildren of members.
- Pursue aggressively the idea of opening the bond to other industries.

b) *Group Health Plan* TEXMED Group Health Plan was introduced in May 2016 with TATIL as the provider. About two hundred and forty (240) members were enrolled and that number quickly dwindled to one hundred and forty (140). Another troubling issue was that most of the insured were above the age of fifty (50).

SAGICOR was the provider for three (3) years. However, because of the limited number of members enrolled and increased premiums, on December 1st, 2022, Genesis was selected as the provider. TEXTEL Credit Union is now in a pool with eight (8) credit unions consisting of about 14,700 persons enrolled in the plan, comprised of nine thousand (9,000) principal partners plus their dependants. This arrangement offered members more affordable premiums.

An extensive marketing campaign will be undertaken, geared towards recruiting retrenched workers from TSTT into the Health Plan.



MINUTES OF THE 49TH ANNUAL GENERAL MEETING (cont'd)

c) **Board/Committee Members**

Replacing Members on the Board and Statutory Committees solely with younger individuals is not a good idea. There should continue to be a mixed team of individuals with the requisite expertise, skills, qualification and experience.

23.3 Education Committee Programmes

The President, Mrs. Maria Berahzer appealed to members to attend and participate in programmes organised by the Education Committee, on their behalf. Members were asked to inform the Committee of programmes in which they are interested via email: ec@textelcu.com.

23.4 Token of Appreciation

Mr. Jacinto Martinez, on behalf of the Board of Directors, presented bouquets of flowers to Officers of the Co-operative Development Division physically present at the Annual General Meeting, in recognition of the tremendous support provided to TEXTEL Credit Union.

24.0 VOTE OF THANKS

In delivering the Vote of Thanks, Mr. Lincoln Jitman, Secretary to the Board of Directors, gave thanks to God for allowing members of TEXTEL Credit Union to meet once again for a successful AGM, after the restrictions imposed on gatherings during the COVID-19 pandemic. Members were also thanked for their attendance and participation at the Credit Union's first hybrid Annual General Meeting. Special gratitude was also extended to the President, Mrs. Maria Berahzer, the Executives at the Head Table and other Directors on the Board, for their willingness to serve and ensure the success and long-term survival of the organisation.

Mr. Jitman also commended the Acting General Manager, Ms. Anna Stacia Shepherd and staff for their professional

support provided during the AGM. The Vice-President, Mr. Ayinde Burgess and team, were also applauded for their technological support.

Also acknowledged were Mr. Colin Bartholomew, Returning Officer and those who assisted in conducting the elections; Officers of the Co-operative Development Division; the Caterer, Jackie's Catering Service; Government Printery Credit Union who loaned ballot boxes to TEXTEL Credit Union, and Mr. Cleveland King, who collected and delivered them; Ms. Kypruna Vincent who was responsible for decorating the Hall; the Municipal Police who ensured that security was present, and anyone not mentioned who contributed to the tremendous success of TEXTEL's 49th Annual General Meeting.

The President expressed appreciation to the Secretary to the Board, Mr. Lincoln Jitman, for delivering the Vote of Thanks and to all those who took time to attend the Annual General Meeting.

25.0 CLOSURE

The meeting was brought to a close at 3.14 p.m.

Respectfully submitted

Lincoln Jitman MBA
Secretary to the Board of Directors





REPORT OF THE BOARD OF DIRECTORS FOR THE PERIOD JANUARY 01 2023 TO DECEMBER 31 2023

1 INTRODUCTION

The Board of Directors is pleased to present its report for the period January 01 2023 to December 31 2023.

2. THE BOARD OF DIRECTORS

For the term under review the Board comprised the following persons:

Mr. Jeffrey Austin
Mrs. Maria Berahzer
Mr. Ayinde Burgess
Mr. Anthony De Freitas
Mr. Lincoln Jitman
Mrs. Jennifer Long
Mr. Jacinto Martinez
Mrs. Althea Manzano
Mr. Marlon Pierre
Mr. Kerwin Ramrattan
Mr. Nigel Reece (Jan - December 15 2023)
Mr. Vivian Reyes
Ms. Allison Sylvester (From Dec 16 2023)

Alternates

Mr. Ellery Gokool – 1st Alt. (Jun - Dec. 2023)
Ms. Allison Sylvester 2nd Alt. (Jun - Dec. 2023)
Ms. Gloria Corneal Boyce 1st Alt. (Jan–Jun 2023)
Ms. Kypruna Vincent 2nd Alt. (Jan-Jun 2023)

3. EXECUTIVE OFFICERS OF THE BOARD

The Inaugural Meeting of the Board was held on Wednesday June 21 2023, in accordance with section (c) of Bye Law #23 of the Society's Bye Laws.

Mrs. Michelle Cole-Padilla, Co-operative Officer conducted the elections, the following officers were elected to serve for the 2023-2024 term.

Mrs. Maria Berahzer President
Mr. Ayinde Burgess Vice- President
Mr. Lincoln Jitman Secretary
Mr. Kerwin Ramrattan Asst. Secretary
Mr. Anthony De Freitas Treasurer
Mr. Jacinto Martinez Asst. Treasurer





REPORT OF THE BOARD OF DIRECTORS (cont'd)

4. MEETINGS

During the period January to December 2023, twelve (12) statutory meetings and four (4) special board meetings were held.

Four (4) meetings were held in person and the rest were conducted virtually.

The following table shows the attendance of all serving officers during the review period.

NAMES	BOARD MEETINGS				TOTAL PRESENT
	Statutory		Special		
	Present	Excused	Present	Excused	
Maria Berahzer	12	0	4	0	16
Ayinde Burgess	9	3	3	1	12
Lincoln Jitman	9	3	4	0	13
Kerwin Ramrattan	12	0	4	0	16
Anthony De Freitas	11	1	4	0	15
Jacinto Martinez	11	1	4	0	15
Jeffrey Austin	10	2	4	0	14
Marlon Pierre	6	6	3	1	9
Jennifer Long	5	7	4	0	9
Althea Manzano	11	1	3	1	14
Nigel Reece	7	5	1	3	8
Vivian Reyes	11	1	4	0	15
Ellery Gokool 1st Alternate (from June 2023)	4	3	3	1	7
Allison Sylvester 2nd Alternate (from June 2023)	N/A	N/A	2 (of 3)	1	2

NOTE: Alternates are not required to attend Board Meetings unless invited

Attendance is recorded for all Directors who served from Jan. 2023 to December 2023.



REPORT OF THE BOARD OF DIRECTORS (cont'd)

5. OUTGOING OFFICERS

The term of officer of the following officers comes to an end at the 50th Annual General Meeting, they are all eligible for re-election and are again offering themselves for service except for Mrs. Althea Manzano.

MARIA BERAHZER
ANTHONY DE FREITAS
MARLON PIERRE
ALLISON SYLVESTER
ALTHEA MANZANO

NB: One (1) vacancy arose on the Board in mid-December 2023 by the resignation of Mr. Nigel Reece in the first year of his term.

Mr. Ellery Gokool 1st Alternate, elected at the 49th AGM was unable to take the appointment, Ms. Allison Sylvester, 2nd Alternate elected at the 49th AGM, was appointed to serve for the remaining period up to the 50th AGM.

6. MEMBERSHIP

As at December 31st 2023 membership stood at 1976

During the year under review forty-six (46) new members were admitted. There were twenty-one (21) resignations and five (5) members passed away.

Membership growth is critical to the survival of the Society as we are faced with:

- Little or no potential for recruiting new members from the Society's common bond, Telecommunication Services of Trinidad and Tobago Limited (TSTT).
- And aging membership

Membership drive strategies, including amendments to the Bye-Laws are being pursued and will be implemented in accordance with the initiatives of the Strategic Plan 2023-2025.

7. STATUTORY COMMITTEES

The Board places on record its gratitude to the Supervisory, Credit and Education Committees for the invaluable service and support during the review period.

Supervisory Committee

The Supervisory Committee was invited to and had a presence at all Board Meetings. The committee presented reports to the Board on its activities and made recommendations.

Credit Committee

The Credit Committee has executed its responsibilities creditably during the period under review.

Education Committee

The Education Committee under the Board's oversight offered online and in-person programmes including the Annual Secondary Entrance Assessment (S.E.A.) Awards.

Congratulations and best wishes to our awardees and future leaders:

Tyrese Hunte

Gabriel Joseph

Chelsea Harding

Jian Young

Jenaya Cabrera

Thais Darbasie

Akili Joseph





REPORT OF THE BOARD OF DIRECTORS (cont'd)

8. BOARD APPOINTED COMMITTEES

In accordance with the Society's Bye-Laws and in furtherance of the business of the Society and to support the strategic objectives of the Board the following committees were appointed.

Asset Liability Committee (ALCO)

- To guide the management and administration of the investment portfolio and to provide oversight of financial matters
- To improve liquidity risk management
- To undertake appropriate analysis and risk assessment of all investment proposals
- To make recommendations for consideration of the Board

Committee Members:

Jeffrey Austin Chairman
Maria Berahzer
Ayinde Burgess
Anthony De Freitas
Jacinto Martinez
Anna Stacia Shepherd

The Committee held regular, monthly meetings and was engaged in monitoring the Strategic Plan to assess its progress. Reports and recommendations were submitted to the Board for consideration.

Investment Committee

To maintain a well-structured investment portfolio with clearly defined risk-return objectives and performance evaluation metrics that reinforces the economic strength of the credit union.

- To oversee the investment portfolio of the Society
- To review the Investment Policy Statement annually

Committee Members:

Jeffrey Austin Chairman
Maria Berahzer
Ayinde Burgess
Anthony De Freitas

Jacinto Martinez
Anna Stacia Shepherd

The committee met regularly to review the performance of the Investment Portfolio and to analyze any opportunities for new investments. The IPS (Investment Policy Statement) was also reviewed, updated and ratified.

The Board expresses its sincere thanks to the officers of the ALCO and Investment Committees for their outstanding performance and service during their term of office.

Building Committee

- To manage and maintain TCU's Building at 85 Henry Street, Port-of-Spain.

Committee Members:

Marlon Pierre Chairman
Elliot Rivas
Anna Stacia- Shepherd

The committee made recommendations on matters pertaining to the building and monitored all Board approved works, which included:

- Remedial work on the building
- Audit and Maintenance of the Fire Detection System
- Remedial works to the Air Condition System.
- Remedial work to the doors at the main entrance
- Remedial work to the external TEXTEL Credit Union sign.
- Viewing of the building. (No offer received)
- Plans for the Building Upgrade Project

The Board records its appreciation to the Building Committee for its diligence in treating with issues pertaining to the Building.



REPORT OF THE BOARD OF DIRECTORS (cont'd)

Human Resource Committee

- To identify training needs and to develop a plan for hiring and retaining qualified and competent management and staff.
- To represent the Society at Negotiations for Collective Agreements and other related matters with the Banking, Insurance and General Works Union.

Committee Members:

Jacinto Martinez Chairman
Maria Berahzer
Ayinde Burgess
Lincoln Jitman

During the review period the committee was engaged in the recruitment of a General Manager and an Accountant.

The recruitment process for a General Manager commenced in January 2023 while Ms. Anna Stacia Shepherd, Accountant, took up temporary assignment, to perform the duties. Ms. Shepherd subsequently applied for the position and was appointed to act for six (6) months, after successful completion of acting she was confirmed as General Manager with effect from July 01 2023.

The process for recruiting an Accountant is continuing.

Marketing Committee

- To develop and promote a proactive and effective marketing drive that increases membership, maintains satisfaction and increased participation of all members.
- To develop a marketing plan to market to new/existing members

Committee Members:

Ellery Gokool Chairman
(from June 2023)
Nigel Reece Chairman (up to Jun 2023)
Marlon Pierre
Elliot Rivas
Vivian Reyes

The Marketing Committee submitted a Marketing Project Proposal in December 2023 which included a proposal for a Logo design competition.

Nomination Committee

To select qualified members who are willing to be considered for election to the Board, Supervisory Committee or Credit Committee by the Annual General Meeting.

Committee Members:

Althea Manzano Chairman
Ian Jattan
Dennison Riley

Technology Committee

To maximise the use of technology to enhance delivery of service to members.

Committee Members:

Ayinde Burgess Chairman
Anthony De Freitas
Kerwin Ramrattan
Vivian Reyes

During the review period, the committee was engaged in the following activities:

- Authentication APP was changed to Microsoft Authenticator
- Upgrade of: Staff computer and teller devices and Website, Website software Security system to ensure compliance with best practices and to protect the Society's systems and data
- Review of the Strategic Plan to chart a way forward for the committee
- Recommendation for the purchase of a WiFi extender solely for members' use



REPORT OF THE BOARD OF DIRECTORS (cont'd)

Policy Committee

- To review Policy/Procedural/Operational Manual to provide over-arching guidelines for the direction of the operations of the Society
- To formulate new policies as required, ensuring that they comply with the Co-operative Societies Act Chapter 81:03, other regulatory bodies and the Bye-Laws of TEXTEL Credit Union Co-operative Society Limited.
- To review/update existing policies.

Committee Members:

Maria Berahzer Chairman
Anthony De Freitas
Marlon Pierre

The work of the committee is on going policies under consideration

- Communication Policy
- Marketing Policy
- Fixed Asset Policy

9. STRATEGIC PLAN 2023-2025

During the period September 02-03 2023 a review of the Strategic Plan was undertaken. The review continued on November 11 2023. The amended Strategic Plan 2023- 2025, with clearly defined Goals and Objectives was approved by the Board.

The Board approved the adoption of the 49th AGM Theme, **MY CREDIT UNION, MY ONLY CHOICE!**, as the Society's slogan and also approved a redesign of the Society's Logo via a Logo design Competition open to all members.

UPDATE: Execution of the Logo Competition, a project proposed by the Marketing Committee, commenced in mid-February 2024.

10. AFFILIATED ORGANISATIONS

- **THE CO-OPERATIVE DEVELOPMENT DIVISION, MINISTRY OF YOUTH DEVELOPMENT AND NATIONAL SERVICE**

The Board records its appreciation to

the Commissioner for Co-operative Development (Ag.) and the officers of the Division, especially Mrs. Michelle Cole-Padilla for the support and guidance throughout the review period. The Society was represented at all meetings hosted by the Division.

- **THE CO-OPERATIVE CREDIT UNION LEAGUE OF TRINIDAD AND TOBAGO**

During the period under review, the Board maintained its support for the umbrella organization, the CULTT and participated in some of its training programmes.

The Society was well represented at the CULTT's Special General Meetings, Quarterly President's Meetings, Annual General Meeting and training programmes.

Mr. Marlon Pierre served as Director on the Board and Mr. Elliot Rivas served as a member of the Audit Committee.

- **CUNA CARIBBEAN INSURANCE SOCIETY LIMITED**

CUNA Caribbean Insurance Society Limited remains the provider of insurance coverage for the Society; claims were promptly settled on behalf of our members. The Board continues to encourage members to participate in CUNA's products and services.





REPORT OF THE BOARD OF DIRECTORS (cont'd)

Family Indemnity Plan (FIP)

This plan provides a cash benefit to be used to cover funeral costs for the member and eligible family members. The Society continues to promote the Family Indemnity Plan to its members. Two (2) members enrolled in the plan in 2023 totalling two hundred and eighty (280) members at December 31st 2023.

The Board would like to encourage members to participate in the plan. There are seven (7) options available

Plan Options	Monthly Premium	Individual Benefit
Plan A	\$52.80	\$10,000.00
Plan B	\$79.20	\$15,000.00
Plan C	\$105.60	\$20,000.00
Plan D	\$158.40	\$30,000.00
Plan E	\$211.20	\$40,000.00
Plan F	\$343.20	\$65,000.00
Plan G	\$528.00	\$100,000.00

The Life Savings Plan provides benefits to the members' beneficiary in proportion to the amount of savings the member had in the credit union. It covers all savings including shares, fixed deposits and regular deposits up to a limit of \$150,000.00.

Coverage is restricted to savings made before age 70. The actual benefit paid will be subject to the age of the member, when the deposit was made and the maximum limits in force during the lifetime of the member.

Age of Member when Deposit was made	Amount Payable
55	100%
56-59	75%
60-65	50%
66-70	25%
71 and over	0%

Loan Protection: Covers all the eligible loan balances of a member should death occur before age 70. The amount of the benefit is subject to the credit's union's maximum, which is \$200,000.00.

Advance Protector

The insurance pays the loan balance, up to the policy stated maximum, if a member becomes totally or permanently disabled or passes away before the loan is paid off.

Members 70 years of age and over who presently have no loan cover will now enjoy coverage **at no cost to them** for up to \$200K.

Members under 70 years of age who have loans above \$200K, the excess over \$200K will be covered by the member. The amount up to \$200K will be covered by the LP **at no cost to the member.**

Eight (8) members enrolled in the plan in 2023.



REPORT OF THE BOARD OF DIRECTORS (cont'd)

The Family Critical Illness Plan (FCIP)

This product provides up to \$300,000 in critical illness coverage and requires no medical for sign-up.

Critical illness include: Cancer, Heart attack, Stroke, Paralysis, Major Burns or Coma.

The Board urges members to enroll in the FIP and other CUNA products, which provide financial security for your loved ones, during difficult times. Members, you may obtain further information on these products from the credit union staff.

- **CENTRAL FINANCE FACILITY CO-OPERATIVE SOCIETY OF TRINIDAD & TOBAGO LIMITED (CFF)**

The Society is a shareholder of the Central Finance Facility Co-operative Society Trinidad & Tobago Limited. As at December 31 2023 our share savings with the facility stood at \$25,000.00

- **NORTH WEST REGIONAL CHAPTER**

The Society supported the Chapter in its programmes during the period under review and also participated in its 2023 Five-a-Side Round Robin Football Tournament in celebration of Credit Union Month.

The Society was well represented by the TEXTEL Royals Football Team, captained by Hakeem King. The team scored the most goals in the tournament and placed second overall.

Players:

Hakeem King - Captain
Wendell Gould
Kushaiah King (most goals)
Jedaiah King
Jakeem King (Ten years, youngest player/goal scorer in the tournament – two goals)
Antonio Wade
Team Manager: Duane Berahzer, ably assisted by Vivian Reyes, Marlon Pierre and Andre Bradshaw.

Mr. Marlon Pierre served as President and Mr. Elliot Rivas as Treasurer on the Chapter's Board in 2023.

- **TRINIDAD AND TOBAGO CREDIT UNION DEPOSIT INSURANCE FUND CO-OPERATIVE SOCIETY LIMITED (TTCUDIF)**

The Society remains a member of the T&T Credit Union Deposit Insurance Fund (TTCUDF). This partnership is critical towards ensuring that our members' investment is protected against insolvency.

Mr. Lincoln Jitman is the Consultant Manager at TTCUDIF.

Mr. Anthony De Freitas served as Chairman of the Audit Committee during 2023.

11. ASSOCIATED ORGANISATIONS.

- **BANKING, INSURANCE & GENERAL WORKERS' UNION (BIGWU)**

The Society continues to maintain a professional and cordial working relationship with the Banking, Insurance and General Workers Union (BIGWU) which is the recognized representative bargaining body for the Society's workers.

- **TELECOMMUNICATION SERVICES OF TRINIDAD AND TOBAGO LIMITED (TSTT)**

TSTT is the Society's common bond. however TCU is now seriously challenged with decreased opportunities for recruiting new members from its main bond.





REPORT OF THE BOARD OF DIRECTORS (cont'd)

12. STAFF

During the period January 01 to December 31 2023 staff complement was as follows:

Ms. Anna Stacia Shepherd	Accountant/General Manager
Ms. Omega Zephyrine	Administrative Officer
Ms. Aaliyah Ishmael	Administrative Clerk
Mr. Johnathan Griffith	Administrative Clerk 1
Ms. Liesl West	Administrative Clerk 1

13. ASSETS

At December 31 2023 Total Assets stood at \$132,968M an increase of 1.68% over 2022.

14. SHARE CAPITAL

The share portfolio recorded an increase of 0.6% to 95,240M

15. MOVEMENT IN INCOME

In 2023 income increased by 22% to \$7,563,163M

16. NON-PERFORMING LOANS

As at 31st December 2023 the delinquent ratio in respect of member loans, over one (1) year unpaid, less IFRS9 provisioning stood at 1.6 %.

All loans are adequately provided for as a result of the IFRS9 provisioning Management will continue to monitor and control delinquency and to aggressively pursue collections.

17. TRAINING

During the review period, members of the Board and Statutory Committees and Staff participated in several leadership and developmental and/or training programmes, which included:

- Annual Anti-Money Laundering/Combating the Financing of Terrorism (AML/CFT) - Mandatory for Board of Directors, Statutory Committees and Staff
- AML/CFT Staff Training – NEM Leadership Consultants
- Annual Inter Finance & Account Conference - ICATT
- Annual Leadership Conference, Comprehensive Audit Plan, Corporate Governance in Credit Unions, Loans Assessment, Nomination Committee's Roles and Functions - CULTT
- Annual Governance & Leadership Conference, Leadership & Strategic Management - TTCUDIF
- CREDIT UNION Management- Cipriani college of labour and cooperative studies [CCLCS]
- Established IR & HR Practices in Credit Unions – South East Regional Chapter
- Orientation Programme, Roles and Functions of the Supervisory Committee – Co-operative Development Division
- Post Budget Review - CFF
- Strategic Plan Review



REPORT OF THE BOARD OF DIRECTORS (cont'd)

18. **TEXTEL GROUP HEALTH PLAN – TEXMED**

The GenMed Group Health Plan facilitated by GENESIS Insurance Brokers and underwritten by Beacon Insurance, was renewed on May 01 2023 to cover the period 1st May to 30th April 2024.

During the review period (11) eleven members enrolled in the plan and eleven (11) members exited. As at December 31st 2023 there were One Hundred and Ninety-one (191) members enrolled.

Age 0-45

Fifty-Six (56)

Age 60 and over

One hundred and Thirty-Five (135)

The overall loss ratio to December 31st 2023 is 141%

During the period January 2023 to December 2023 several members expressed their dissatisfaction and frustration with the service received mainly:

- Delays in responses to claim submissions, reimbursement reports and other related queries.
- The Genesis portal was accessible but it was not updated and did not accurately display information pertaining to member claims. It contained invalid data. Members could not see the actual status of claims.
- Incomplete Explanation of Benefits (EOB)
- Challenges with the network providers

Meetings were held with Genesis in an attempt to resolve all issues.

At the time of writing this report some members were still displeased with the service while others reported that there was an improvement.

19. **CONDOLENCES**

The Board of Directors extends its condolences to the bereaved families and friends of members who passed in 2023. May their Souls Rest in Peace.

- **JOYCELYN AKONG**
- **BRIAN GRANT**
- **RAJNAUTH SINGH**
- **CILLA RAMLAL**
- **GINELLE JOSEPH-MARCANO**

20. **CONCLUSION**

The Board of Directors is happy to state that for the period under review, it has honourably and faithfully discharged its duties and responsibilities to the best of its abilities. The Board would like to place on record its deep appreciation and sincere thanks to all Committees, Elected Officers, and Staff who worked assiduously and conscientiously in ensuring that the operations of the Society were always effectively and efficiently conducted.

The Board wishes to express its heartfelt thanks to every member of the Society for giving us the opportunity to serve you in 2023.

We give thanks to The Almighty for His care and guidance throughout 2023 and implore His continuous divine blessings in all the Society's operations.

Respectfully submitted

Lincoln Jitman MBA
For and on behalf of the Board of Directors





**BOARD OF DIRECTORS and COMMITTEES
JANUARY TO DECEMBER 2023**

NAMES	POSITION	YEAR ELECTED
MARIA BERAHZER	President	2021
AYINDE BURGESS	Vice-President	2022
LINCOLN JITMAN	Secretary	2022
KERWIN RAMRATTAN	Asst. Secretary	2023
ANTHONY DE FREITAS	Treasurer	2021
JACINTO MARTINEZ	Assistant Treasurer	2022
JEFFREY AUSTIN	Director	2023
JENNIFER LONG	Director	2022
ALTHEA MANZANO	Director	2021
MARLON PIERRE	Director	2021
VIVIAN REYES	Director	2022
NIGEL REECE	Director	2022
ELLERY GOKOOL	1st Alternate	2023
ALLISON SYLVESTER	2nd Alternate	2023

Outgoing officers (Eligible for re-election)

MARIA BERAHZER **ANTHONY DEFREITAS** **MARLON PIERRE**
ALTHEA MANZANO **ALLISON SYLVESTER**

All Supervisory and Credit Committee members are outgoing.

SUPERVISORY COMMITTEE

NAMES	POSITION
JOYCE LOOBIE	Chairman
DANIELLA ISHMAEL	Secretary
DANIEL LIVERPOOL	Member
SHERZELLE PETERS	1st Alternate
SHARLENE NELSON	2nd Alternate

CREDIT COMMITTEE

NAMES	POSITION
INGRID RICHARDSON	Chairman
JENNIFER LONG	Secretary
MARIA BERAHZER	Member
VIVIAN REYES	Member
ELLIOT RIVAS	Member
ALLISON SYLVESTER	1st Alternate
KYPRUNA VINCENT	2nd Alternate





REPORT OF THE BOARD OF DIRECTORS (cont'd)

ACTIVITES OF THE EDUCATION COMMITTEE FOR THE PERIOD JANUARY TO DECEMBER 2023

1 INTRODUCTION

Subsequent to the inaugural Board of Directors Meeting held on Wednesday 14th June 2023, the Board appointed the following members to serve on the committee, in accordance with the Bye-Laws of TEXTEL Credit Union Co-operative Society Limited.

Mr. Vivian Reyes	Chairman
Mr. Elliot Rivas	Secretary
Mrs. Jennifer Long	
Ms. Allison Sylvester	
Mr. Junior St. Hillaire	
Mr. Marlon Pierre	

2 MEETINGS

The Education Committee's focus is on the training and development of our members, to ensure that TEXTEL Credit Union remains the premier institution for its members.

Eight (8) meetings were held to discuss and plan programmes which inform about Credit Union and Co-operative philosophy and principles to encourage members, particularly the youth, to participate in the social and educational activities of TCU; and also to volunteer their service to the Society.

3 EVENTS 2023

Secondary Entrance Assessment (S.E.A.) Awards 2023

This event was held on Sunday 6th August 2023, on the ground floor of TEXTEL Credit Union building. Six (6) members who met the criteria were honoured for successfully completing their examination. Each honouree received a certificate and One Thousand dollars.

Five hundred dollars (\$500.00) was deposited to their Share Account and Five Hundred Dollars (\$500.00) was credited to their Deposit Account.

Online Conversational Spanish Course

The Online Spanish Course was held once weekly from August 8th 2023 to August 29th 2023 for 6-12 olds at a subsidized cost of two Hundred Dollars (\$200.00) per child. Fifteen (15) children participated

As a result of the positive feedback from parents and children the Education Committee plans on making this an annual event, and will also offer this programme to the wider membership. Thanks to Mrs. Tonya Rahim for providing her services to the Credit Union.



REPORT OF THE BOARD OF DIRECTORS (cont'd)

Health Fair

A Health Fair, which was advertised to the membership, was held on International Credit Union Day Thursday 19th October 2023, at TEXTEL Credit Union building. Free testing was offered to members who visited the office to transact business.

A staff member was present to assist members with online banking.

A big THANK YOU to the following organisations who partnered with TCU in providing their personnel and services to this event:

- Cardiovascular Associates Limited (CVA): Blood glucose testing, blood pressure testing and cholesterol testing.
- Optometrist Today: Vision screening
- Medicard/Magna: Application for membership
- CUNA: Promotion of products and services

Five-ah-Side Round Robin Football Tournament

In celebration of Credit Union Month the North West Regional Chapter hosted its 2023 Five-a-Side Football Tournament on October 7th at which the TEXTEL Royals Football Team scored the most goals and placed second (2nd).

Opening of Credit Union Week Ceremony

TEXTELIANS journeyed to the Opening of Credit Union Week Ceremony held at Skinner Park in San Fernando on October 15 2023. Transportation was provided via a twenty-five seater maxi-taxi, branded polo shirts were also provided at a subsidized cost. Approximately seventy (70) members attended with their families.

Annual Children's Christmas Treat

The event took place on Sunday 17th December 2023, at Harvard's Sports Club on Tragarete Road. This event was

well attended with Seventy-Four (74) children members who were treated to bouncy castle, face painting, life size characters, party snacks and refreshment. There was a photo booth to capture images of the children with the wonderful gift they received from Santa's Elf.

All parents are encouraged to enrol their child in the Credit Union and also contribute to their saving, as it will open possibilities to them and they would be able to participate in programs and events hosted by the Credit Union.

4 PROJECTIONS

The Education Committee plans to continue the Online Spanish Course and to offer it to all interested members. A Career Fair, Anti-bullying Symposium, Personal Safety and Security and Financial Literacy are under consideration. We encourage all members to take advantage of the training and development opportunities that are available through TEXTEL Credit Union.

The Education Committee would like to appeal to the membership to assist the Committee with honest and feasible recommendations/ideas for programmes that would be beneficial to the growth and development of our members.

5 CONCLUSION

In closing, the Education Committee would like to thank the Office Staff, the Board of Directors and membership for their continuous support, assistance and guidance in the past year. We appreciate you and we look forward to working together for a better and brighter future.

Mr. Vivian Reyes
Chairman



CREDIT COMMITTEE REPORT FOR THE PERIOD 1st JANUARY TO 31st DECEMBER 2023

1.0 INTRODUCTION

Good Day to all members and specially invited guests. The Credit Committee is pleased to present its report at this, the 50th Annual General Meeting of TEXTEL Credit Union for the period 1st January to the 31st of December 2023.

1.2 ELECTION OF OFFICERS

At the 49th Annual General Meeting held via hybrid format (online & in person - at the Society's Head Office at #85 Henry Street Port of Spain) on 10th June 2023, the following persons were elected to serve on the Credit Committee for the 2023 / 2024 term:

Mrs. Ingrid Richardson
Mrs. Maria Berahzer
Mrs. Jennifer Long
Mr. Elliot Rivas
Mr. Vivian Reyes
1st Alternate – Ms. Allison Sylvester
2nd Alternate – Ms. Kypruna Vincent

In accordance with Bye-Law 34:b the election for Chairman and Secretary of the Credit Committee was held at the Committee's first meeting on 13th June 2023, under the supervision of the Supervisory Committee, led by Ms. Joyce Loobie (Chairman). Mrs. Ingrid Richardson was elected Chairman and Mrs. Jennifer Long was elected Secretary.

2.0 MEETINGS

2.1 During the reporting period, the Credit Committee met fifty (50) times to review, approve loan application forms and to give financial counselling and advice to members. Meetings for 2023 resumed on 10th of January 2023 and the final meeting was held on 19th December 2023. The following table reflects the meetings by months.

MONTH	No. OF MEETINGS	MONTH	No. OF MEETINGS
JANUARY	4	JULY	4
FEBRUARY	4	AUGUST	5
MARCH	4	SEPTEMBER	4
APRIL	4	OCTOBER	5
MAY	4	NOVEMBER	4
JUNE	5	DECEMBER	3



CREDIT COMMITTEE REPORT (cont'd)

2.2 ATTENDANCE

Attendance of committee members during the period is shown in the following table

Name	Meeting attendance	Remarks
Ingrid Richardson	40	January to December 2023
Jennifer Long	44	January to December
Elliot Rivas	49	January to December
Maria Berahzer	33	January to December
Vivian Reyes	48	January to December

Alternates are not mandated to attend meetings

3.0 Training

Members of the Credit committee attended training on the:

- Annual Anti-Money Laundering/Combating the Financing of Terrorism (AML/CFT) - Mandatory for Board of Directors, Statutory Committees and Staff
- Post Budget Review - CFF
- Comprehensive Audit Plan - CULTT
- Established IR & HR Practices in Credit Unions – South East Regional Chapter
- Loans Assessment - CULTT
- Orientation Program
- Strategic Plan Review (Four Day Program)

4.0 LOANS

4.1 Loans Reviewed

During the period a total of Four Hundred and Eighty-one (481) loan applications were reviewed and Three Hundred and Seventy-nine (379) loan applications were approved for a value of Eleven Million, Seven Hundred and Eighty-six Thousand, Nine hundred and Thirty dollars and twenty-five cents (\$11,786,930.25). The table of comparison reflects a decrease from last year in loan count and loan value. The loan by month data shows that the month of December is consistently the highest in loan applications. In the top loans category home improvement, property purchase and car continue to top the list.



CREDIT COMMITTEE REPORT (cont'd)

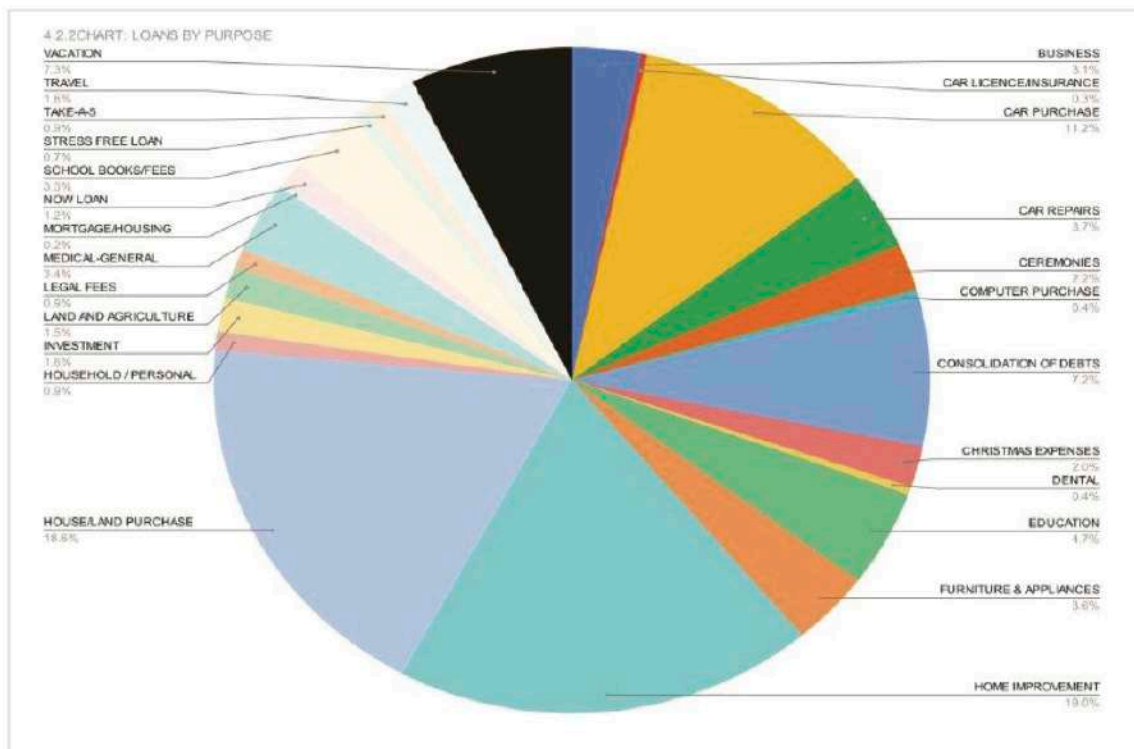
4.2.1 LOAN BY PURPOSE 2023

LOAN DESCRIPTION	NUMBER OF LOANS	VALUE OF LOANS
BUSINESS	12	\$ 364,000.00
CAR LICENCE/INSURANCE	5	\$ 35,000.00
CAR PURCHASE	14	1,325,000.00
CAR REPAIRS	23	439,800.00
CEREMONIES	9	264,500.00
COMPUTER PURCHASE	5	47,000.00
CONSOLIDATION OF DEBTS	23	845,195.00
CHRISTMAS EXPENSES	17	238,000.00
DENTAL	3	45,300.00
EDUCATION	16	551,900.00
FURNITURE & APPLIANCES	19	427,774.00
HOME IMPROVEMENT	50	2,235,031.00
HOUSE/LAND PURCHASE	2	2,190,000.00
HOUSEHOLD / PERSONAL	6	107,000.00
INVESTMENT	6	192,000.00
LAND AND AGRICULTURE	1	180,000.00
LEGAL FEES	4	111,250.00
MEDICAL-GENERAL	11	401,600.00
MORTGAGE/HOUSING	1	20,000.00
NOW LOAN	67	142,035.60
SCHOOL BOOKS/FEES	18	390,300.00
STRESS FREE LOAN	4	80,000.00
TAKE-A-5	21	102,000.00
TRAVEL	9	187,000.00
VACATION	33	865,244.65
TOTALS	379	\$ 11,786,930.25



CREDIT COMMITTEE REPORT (cont'd)

4.2.2 LOANS BY PURPOSE 2023





CREDIT COMMITTEE REPORT (cont'd)

4.3 LOANS BY YEAR

LOANS BY PURPOSE	2021		2022		2023	
	Loan count	Value	loan count	Value	Loan count	Value
BUSINESS	122	\$2,451,700.00	6	\$177,500.00	12	364,000.00
CAR INSURANCE	41	\$1,549,255.00	5	\$28,009.00	5	35,000.00
CAR PURCHASE	32	\$855,500.00	12	\$1,273,987.11	14	1,325,000.00
CAR REPAIRS	9	\$643,800.00	13	\$145,800.00	23	439,800.00
CEREMONIES	1	\$450,000.00	51	\$1,383,000.00	9	264,500.00
CHRISTMAS SHOPPING	12	\$319,589.76	126	\$3,357,000.00	5	47,000.00
COMPUTER PURCHASE/REPAIR	11	\$248,000.00			23	845,195.00
CONSOLIDATION OF DEBT	12	\$210,500.00	15	\$453,179.89	17	238,000.00
DENTAL	82	\$195,648.65	1	\$11,300.00	3	45,300.00
EDUCATION	1	\$150,000.00	4	\$234,000.00	16	551,900.00
FOREVER LOAN	10	\$143,942.49	-	-	-	-
FUNERAL	1	\$140,000.00	-	-	-	-
FURNITURE & APPLIANCES	11	\$138,000.00	16	-	19	427,774.00
HOME IMPROVEMENT	5	\$129,100.00	34	\$2,119,500.00	50	2,235,031.00
HOUSE INSURANCE	3	\$76,400.00	-	-	2	2,190,000.00
HOUSE/LAND PURCHASE	-	-	-	-	-	-
HOUSEHOLD / PERSONAL	-	-	-	-	6	107,000.00
HOUSE RENT	3	\$60,000.00	1	\$2,000.00	-	-
HOUSEHOLD / PERSONAL	1	\$45,480.00	3	\$39,000.00	-	-
INVESTMENTS	2	\$40,000.00	-	-	6	192,000.00
KEYZZ LOAN	2	\$34,000.00	-	-	-	-
LAND AND AGRICULTURE	5	\$25,000.00	-	-	1	180,000.00
LEGAL FEES	2	\$17,000.00	2	\$27,000.00	4	111,250.00
LOAN SALE	1	\$16,000.00	-	-	-	-
MEDICAL-GENERAL	1	\$15,000.00	7	\$124,500.00	11	401,600.00
MISCELLANEOUS	1	\$13,000.00	-	-	-	-
MORTGAGE/HOUSING	-	-	-	-	1	20,000.00
NOW FOR NOW LOAN	1	\$10,000.00	79	\$187,670.90	67	142,035.60
OPTICAL	1	\$7,000.00	1	\$4,000.00	-	-
SCHOOL BOOKS/FEES	1	\$5,000.00	7	\$149,100.00	18	390,300.00
STRESS FREE LOAN		-	1	\$20,000.00	4	80,000.00
STUDENT LOAN		-	1	\$30,000.00	-	-
SURGERY		-	1	\$11,000.00	-	-
TAKE-A-5		-	6	\$30,000.00	21	102,000.00
TEXMED		-	-	-	-	-
TRAVEL		-	2	\$15,000.00	9	187,000.00
VACATION		-	76	\$1,872,000.00	33	865,244.65
Grand Total	374	\$7,988,915.90	470	\$11,897,529.40	379	\$11,786,930.25



CREDIT COMMITTEE REPORT (cont'd)

LOAN DESCRIPTION	NUMBER OF LOANS	VALUE OF LOANS
HOME IMPROVEMENT	50	2,235,031.00
HOUSE/LAND PURCHASE	2	2,190,000.00
CAR PURCHASE	14	1,325,000.00
VACATION	33	865,244.65
CONSOLIDATION OF DEBTS	23	845,195.00
EDUCATION	16	551,900.00
CAR REPAIRS	23	439,800.00
FURNITURE & APPLIANCES	19	427,774.00
MEDICAL-GENERAL	11	401,600.00
SCHOOL BOOKS/FEES	18	390,300.00
BUSINESS	12	364,000.00
CEREMONIES	9	264,500.00

4.5 LOANS BY MONTH COMPARISON

Month	2021		2022		2023	
	# Approved	Value of Loans	# Approved	Value of Loans	# Approved	Value of Loans
January	24	\$357,600.00	21	\$136,900.00	18	\$495,600.00
February	24	\$395,360.00	27	\$639,080.00	28	\$554,881.00
March	20	\$374,000.00	51	\$1,461,900.00	29	\$889,400.00
April	12	\$32,740.00	36	\$822,430.90	39	\$1,085,131.00
May	24	\$274,337.49	22	\$578,587.00	20	\$354,042.25
June	11	\$85,889.76	29	\$552,060.00	26	\$822,100.00
July	32	\$853,200.00	48	\$1,373,760.00	32	\$3,078,800.00
August	30	\$795,948.65	34	\$1,195,360.00	34	\$857,914.00
September	30	\$796,240.00	36	\$902,482.50	21	\$567,200.00
October	25	\$549,900.00	32	\$702,160.00	25	\$600,000.00
November	76	\$1,556,900.00	68	\$1,784,209.00	47	\$1,239,674.00
December	66	\$1,916,800.00	66	\$1,748,600.00	60	\$1,242,188.00
Grand Total	374	\$7,988,915.90	470	\$11,897,529.40	379	\$11,786,930.25



CREDIT COMMITTEE REPORT (cont'd)

4.6 LOANS BY GENDER AND AGE

The data showed that females took the most loans in 2021 and 2023 but less in value to the male in 2021. In terms of the loan by age, the 61 - 70 age group topped the chart for a second year from the 51 - 60 age group. This can be an indication of insufficient retirement planning and the Credit Committee will be liaising with the Education Committee to rectify this trend.

LOANS BY GENDER AND AGE

GENDER	2021		2022		2023	
	# Approved	Value	# Approved	Value	# Approved	Value
Female	200	\$3,705,253.41	214	\$6,126,959.90	191	7,299,395.00
Male	174	\$4,283,662.49	256	\$5,770,569.50	188	4,487,535.25
Grand Total	374	\$7,988,915.90	470	\$11,897,529.40	379	11,786,930.25

LOANS BY AGE & GENDER – 2021 to 2023

LOANS BY AGE	2021		2022		2023	
	# Approved	Value	# Approved	Value	# Approved	Value
1 - 18 Years	1	\$31,400	0	0	0	-
19 - 25 Years	6	\$84,000	7	\$102,500.00	8	236,000.00
26 - 30 Years	24	\$459,060	21	\$376,160.00	16	256,100.00
31 - 35 Years	31	\$775,755	42	\$1,023,687.00	30	598,497.60
36 - 40 Years	33	\$638,140	48	\$1,153,182.50	25	430,974.00
41 - 45 Years	41	\$683,158	37	\$919,800.00	47	1,057,200.00
46 - 50 Years	42	\$738,540	63	\$1,521,770.90	48	1,704,231.00
51 - 60 Years	100	\$1,979,000	100	\$3,196,240.00	78	2,168,031.00
61 - 70 Years	78	\$2,273,300	122	\$3,035,889.00	94	4,640,696.65
71 and Over	18	\$326,562	30	\$568,300.00	33	695,200.00
Grand Total	374	\$7,988,916	470	\$11,897,529.40	379	\$11,786,930.25



CREDIT COMMITTEE REPORT (cont'd)

4.7 LOANS DEFERRED

The request for loan deferral continued and a total of thirteen (3) requests were granted for a period ranging from one (1) to three (3) months.

4.8 LOANS NOT APPROVED / CANCELLED

A total of two (2) loans were not approved due the following reasons.

- A) Inability to Repay
- B) High Debt Service Ratio
- C) Credit Stipulation still in Effect.

5.0 DELINQUENCY

The credit Committee recognises that the economy is still suffering from the negative impact of Covid-19 and the trend of staff reduction in our main bond, TSTT, and many other organizations have negatively affected the financial capabilities of our members. During the period under review the Credit Committee and staff members have reached out to delinquent members and assisted them with the following options to reverse their delinquency:

- Utilize shares to reduce their loan balance.
- Extending the repayment period, thus reducing their monthly loan instalment.
- Debt Consolidation
- Loan deferral

6.0 RECOMMENDATIONS

The Committee submits the following recommendations:

- The Board to continue to pursue strategies for membership growth.
- A reduction in the interest rate on new or existing products to be attractive to all especially the net savers.
- Accelerate the online platform activities to attract the younger members to borrow due to the ease of doing business.

6.0 CONCLUSION

Thanks to the Almighty God for guiding us through another challenging year. Appreciation is extended to the hard-working and committed staff members, Board members for their support. The Credit Committee also gives thanks to the members for their continued support.

Submitted By:

Ingrid Richardson
Chairman

Jennifer Long
Secretary



SUPERVISORY COMMITTEE REPORT FOR THE PERIOD JUNE 2023 TO DECEMBER 2023

OVERALL MANDATE OF THE SUPERVISORY COMMITTEE

The Committee comprises of members elected by you, the membership, who independently evaluate the strength, adequacy and soundness of the Society's operations and activities. The Committee collaborates with the Board of Directors, Management and other Committees of the Society to ensure that its assets are safeguarded by upholding policies, procedures and regulatory requirements relative to its internal controls and compliance. The Committee also makes recommendations to improve these controls.

COMPOSITION OF THE COMMITTEE

At the 49 th Annual General Hybrid Meeting of the TEXTEL Credit Union Co-operative Society Limited, held on Saturday 10 th June, 2023 from 10:00 a.m., the following members were elected to serve on the Committee for the term 2023-2024:

- Ms. Joyce Loobie
- Mr. Daniel Liverpool
- Ms. Daniella Ishmael
- Ms. Sherzelle Peters – 1 st Alternate
- Ms. Charlene Nelson – 2 nd Alternate

During the Inaugural Virtual Meeting of the Committee held on Monday 12 th June 2023, the following members were elected to the post of Chairperson and Secretary of the Committee:

- Ms. Joyce Loobie - Chairperson
- Ms. Daniella Ishmael - Secretary

MEETINGS

During the period under review, i.e. June 2023 to December 2023, the Supervisory Committee met for a total of nine (9) meetings which were conducted primarily in the office of the TEXTEL Credit Union Co- operative Society Limited at 85 Henry Street, Port-of-Spain. The table below further details the attendance record of each Committee member.

Committee Member	Position held	Attended	Absent	Excused
Joyce Loobie	Chairperson	9		-
Daniella Ishmael	Secretary	8		1
Daniel Liverpool	Member	8		1
Sherzelle Peters	1 st Alternate	7		2
Charlene Nelson	2 nd Alternate	8		1

Note: Alternates are not mandated to attend meetings.



SUPERVISORY COMMITTEE REPORT (cont'd)

TRAINING AND DEVELOPMENT

The Supervisory Committee attended a total of two (2) training sessions held in 2023 on (1) The Comprehensive Audit Plan and the Officers' Responsibilities and (2) Anti-Money Laundering (FIU) Training Programme. These sessions were well received by all members of the Committee and the necessary techniques and methods were applied to ensure that the Committee effectively fulfilled its core functions and responsibilities.

KEY ACTIVITIES & OBSERVATIONS OF THE COMMITTEE

- **Review of the Credit Union's Compliance Programme**

The Committee is pleased to report that from its observations, the TEXTEL Credit Union has a thoroughly detailed and robust Compliance Programme, well established internal procedure and properly trained frontline staff, Board of Directors and Committee members by facilitators licensed by ICATT (Institute of Chartered Accountants of Trinidad and Tobago), which ensures its full compliance with the requirements of the Financial Intelligence Unit (FIU) and the other requirements of the various pieces of National Legislation inclusive of but not limited to the Proceeds of Crime Act.

The Committee notes that Reporting Entities have an obligation to report any suspicious activities since failure to do so can result in imposed fines, damage to reputation, and loss of confidence in the Credit Union which can result in a "run on the Credit Union" which is something that must be avoided at all costs. The Committee is mindful of what the Regulators are looking for (in terms of Systems of Internal Controls, the appointment of a diligent Compliance Officer, approved Compliance Programmes, annual training of Staff and relevant personnel, independent testing of compliance, reporting

obligations by the FIU, recording keeping and due diligence) and is satisfied that TEXTEL Credit Union has fulfilled these requirements.

The Committee accepts that part of its mandate is to ensure that the TEXTEL Credit Union is not subjected to any sanctions or administrative fines by the Supervisory Authority or any of the law enforcement agencies (i.e., the Police, BIR, Immigration and/or Customs and Excise) and to ensure that an internal audit is conducted annually.

- **Loan Applications**

At the visits of the office of the Credit Union, the Supervisory Committee would have periodically conducted an audit of members' loan applications. On each occasion, the Committee would have reviewed on average, ten (10) member files. It should be noted that attention was particularly made to loan applications of Staff and Committee Members.

The Committee is pleased to report that most loan applications obtained the required documentation and corresponding signatures and that the details presented by the Credit Committee were in good order. On the occasion that there was any missing detail, once brought to the attention of the office staff, it was promptly addressed and corrected.

- **Spot Cash Count Exercises**

The Committee periodically conducted random Spot Cash Count Exercises and can report that on each occasion, all criteria was met and records were found to be in good order.

- **Bank Reconciliations**

The Committee paid particular attention to the summaries of the banking activity, comparing the Credit Union's records with the various banking records. All was found to be correct and in good order.



SUPERVISORY COMMITTEE REPORT (cont'd)

New Member Applications

Under its purview, the Supervisory Committee also conducted a review of new member applications from the period November 2023 to December 2023. A total of fourteen (14) applications were reviewed to check for any discrepancies and/or omissions. The Committee is pleased to report that all new member files possessed the required documentation and were therefore found to be in good standing.

General Overview of the Credit Union's Operations and Activities

In order to maintain transparency, a representative of the Committee was present at each monthly Board Meeting. The Committee also conducted a thorough review of all incoming correspondences shared by the Board, Minutes of all Board Meetings, as well as the different monthly reports submitted by each Committee i.e. the Credit Committee Report, the Education Committee Report, the Investment Report, Manger's Operations Report, and Financials. A detailed review of the Credit Administration Policy and Fixed Assets Disposal Policy was also examined.

The Committee can confidently report that from its observations, the TEXTEL Credit Union under the stewardship of the Board of Directors, and the Members of the Other Committees is steering its affairs professionally, competently and ethically in the best interest of the membership.

CONCLUSION

The members of the Supervisory Committee would like to thank the Board of Directors, Management and Staff of the Credit Union, as well as members of the other Committees for their continued support during our tenure.

We sincerely hope that the work that we have done and the recommendations presented by the Committee has benefited the Credit Union and will help to improve the overall services provided to its membership.

Respectfully Submitted

A handwritten signature in black ink that reads 'Joyce Loobie'.

Joyce Loobie (Chairperson)

A handwritten signature in black ink that reads 'Daniella Ishmael'.

Daniella Ishmael (Secretary)





TREASURER'S REPORT 2023

INTRODUCTION

According to the Central Bank of Trinidad & Tobago, Global Economic growth slowed in the second half of the year, as tighter monetary policy restricted domestic demand in several countries. Trinidad & Tobago saw real GDP Growth (estimated - year on year) of about 3% to the end of the past year, despite marginal growth in the energy sector (0.3%) at the end of January 2023 and reduced production. The non-energy sector saw decent growth of 4.2%.

According to independent sources, headline inflation in T&T decreased in Nov 2023 to 1.1%; down from 4.1% in Aug 2023 and 4.7% in July 2023; compared to highs in 2022 (according to the CBTT Economic Bulletin to Dec 2023) of 13.8% in November and 7.8% in June.

Crime and Criminality continue to place pressure on businesses and investment, thereby slowing down the exchange of funds and trade in general.

The S&P 500 Index grew in excess of 24% in 2023, compared to an 8.78% decline (3,191.05 points) in 2022.

Our Credit Union realized modest growth in Members' Shares and decent loan take-up in the present economic circumstances. See analysis below:

PERFORMANCE HIGHLIGHTS

- Increase in Total Assets of \$2.197M or 1.7% (2023: \$132.968M; 2022: \$130.772M);
- Increase in Investments of \$7.032M or 9.6% (2023: \$80.227M; 2022: \$73.196M);
- Increase in Comprehensive Income of \$6.772M or 399% (2023: \$8.470M; 2022: \$1.698M);
- Increase in Expenses of \$0.025M or 0.70% (2023: \$3.488M; 2022: \$3.463M);
- Increase in Net Surplus of \$6.748M or 282.2% (2023: \$4.982M; 2022: -\$1.765M);
- Increase in Total Member Loans of \$3.407M or 10.4% (2023: \$36.259M; 2022: \$32.852M);
- Increase in Members' Shares of \$0.606M or 0.6% (2023: \$95.240M; 2022: \$94.634M).

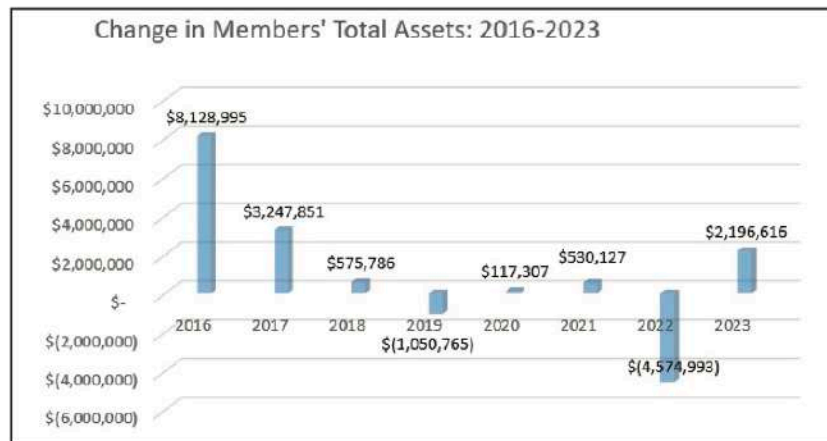




TREASURER'S REPORT 2023 (cont'd)

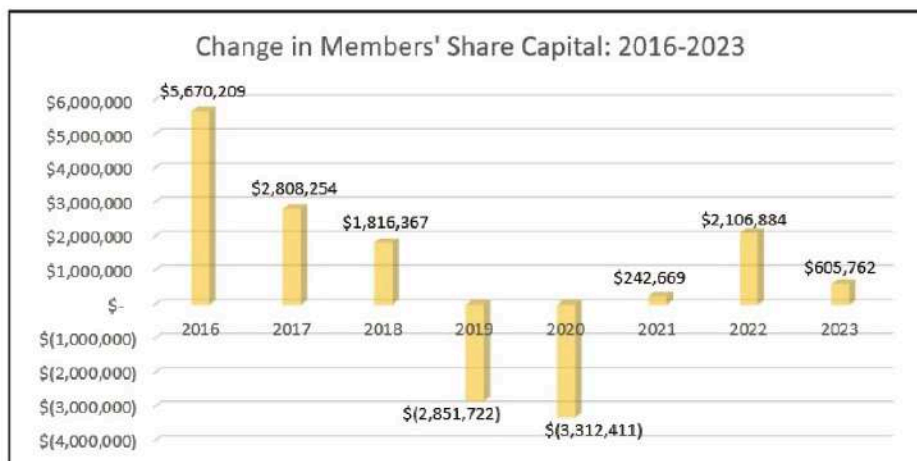
MOVEMENT IN TOTAL ASSETS

Total Assets increased by \$2.197M or 1.7% to \$132.968M (2022: \$130.772M; 2021: \$135.347M). This movement derived mainly from the following: An increase in the Members' Loan portfolio of \$3.4M or 10.4% compounded by an increase in receivables & prepayments of \$0.7M and partially offset by a marginal decrease in investments & cash of \$1.7M.



MOVEMENT IN MEMBERS' SHARES

Members' Shares increased by \$0.606M or 0.6%, to \$95.240M during 2023 (2022: \$94.634M; 2021: \$92.527M). Despite being impacted by requests to net off loans to shareholding as a result of present economic conditions, as well competition and the withdrawal of shares to meet expenses, many Members took advantage of the opportunity to grow their investment in the Credit Union, whilst furthering their longer term investment goals by purchasing shares.





TREASURER'S REPORT 2023 (cont'd)

MOVEMENT IN INCOME

In 2023, Member Loan Interest Income contributed 58.7% or \$4.435M to gross income excluding fair value gains, compared to 65.7% (\$4.1M) in 2022. Member Loan take-up registered \$11.8M (2022: \$11.9M; 2021: \$8.0M; 2020: \$7.2M), which contributed to an overall increase of \$3.407M in total loans (2023 vs 2022) to year-end or 10.4% (see performance highlights above). This was driven by great Office Team Support in sending out 'whatsapp' flyers, advertisements and emails to increase awareness of loan promotions and just as importantly, the LOYALTY of our Membership!

Also in 2023, Investment and other Income contributed 41.3% (\$3.128M) to total income of \$7.563M excluding fair value gains. In 2022, Investment and other Income of \$2.135M contributed 34.3% (2021: Loan Interest: 53.4%; Investment & Other Income: 46.6%; 2020: Loan Interest: 66.6%; Investment & Other Income: 33.4%).

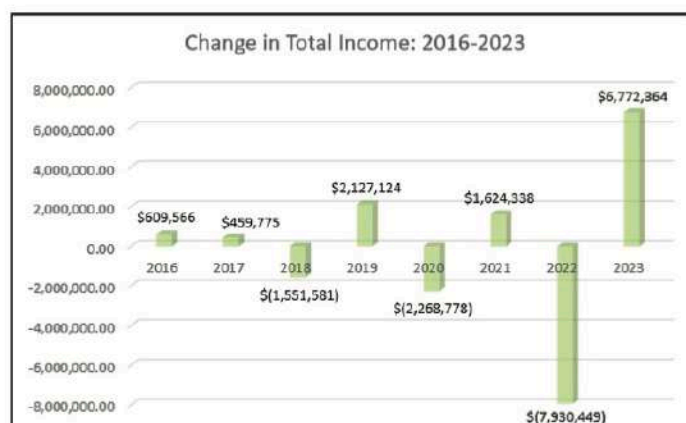
Total Income before fair value movement increased by \$1.339M or 21.5% in 2023 (2022: decreased by \$1.701M or 21.5% over 2021, mainly as a result of an overall reduction of the loan portfolio by \$3.0M, following the last retrenchment exercise at TSTT starting in mid 2022).

Member loan interest income increased by \$0.346M or 8.5% (2023: \$4.435M; 2022: \$4.089M) and the Investment Portfolio saw excellent returns on account of positive performance in managed equity funds and increased investment in fixed income instruments and coupon payments thereon.

The managed portfolio realized a significant increase in asset values of \$3.0M over 2022 (2023:\$19.3M; 2022: \$16.3M; 2021: \$18.5M; 2020: \$14.4M; 2019: \$13.3M).

The Board will continue with the following strategies to improve performance:

- Investment in systems (Security & Access) to facilitate enhanced online services, education and ease of access for members.
- Rebranding and repositioning the Society in order to stimulate membership growth & enrolment for the Society's service offerings and loan take up through effective marketing of our products and services and supporting our Credit Committee to provide quality loans to our Members.
- Seeking quality investments to optimize the use of cash resources, with a healthy mix of equities and fixed income investments.



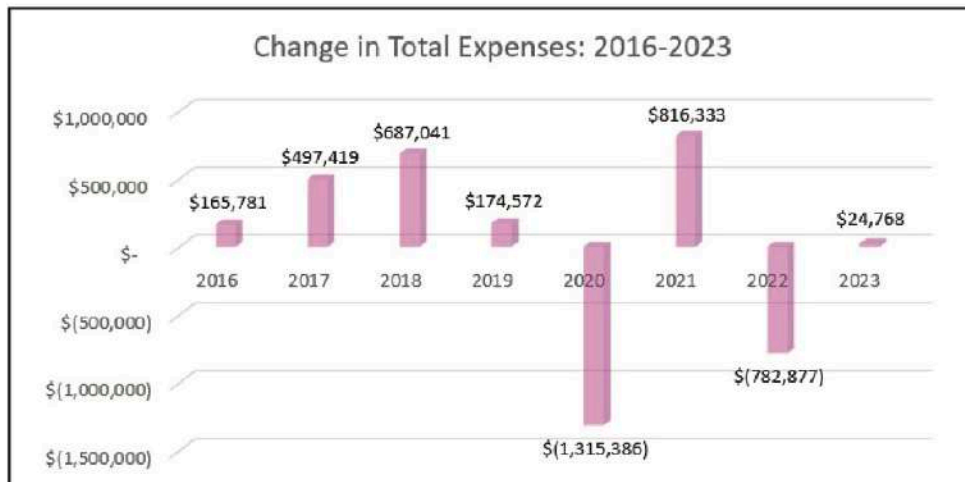


TREASURER'S REPORT 2023 (cont'd)

MOVEMENT IN EXPENSES

Expenses were maintained at \$3.488M in 2023 (2022: \$3.463M; 2021: \$4.246M; 2020: \$3.429M; 2019: \$4.745M; 2018: \$4.570M). This figure represents a marginal increase of \$0.025M or 0.7% over 2022. Some movements to note:

- A significant reduction and write-back on the IFRS9 provision for loan losses of \$45K (2022: charge of \$0.152M; 2021: \$0.329M), together with a write-back on the IFRS9 provision for Investment losses of \$0.21M for 2023 (2022: -\$0.15M; \$0 for 2021) and;
- A significant reduction in overall salaries expense of \$0.28M on account of the presently vacant position of accountant.
- An increase in Administrative Expenses of \$0.48M (2023: \$1.81M; 2022: \$1.33M), mainly impacted by increases in Professional Fees (\$0.135M), Board & Committee Expenses (\$0.252M – strategic planning sessions for all officers and Investment Committee) & Building Maintenance (\$58K).



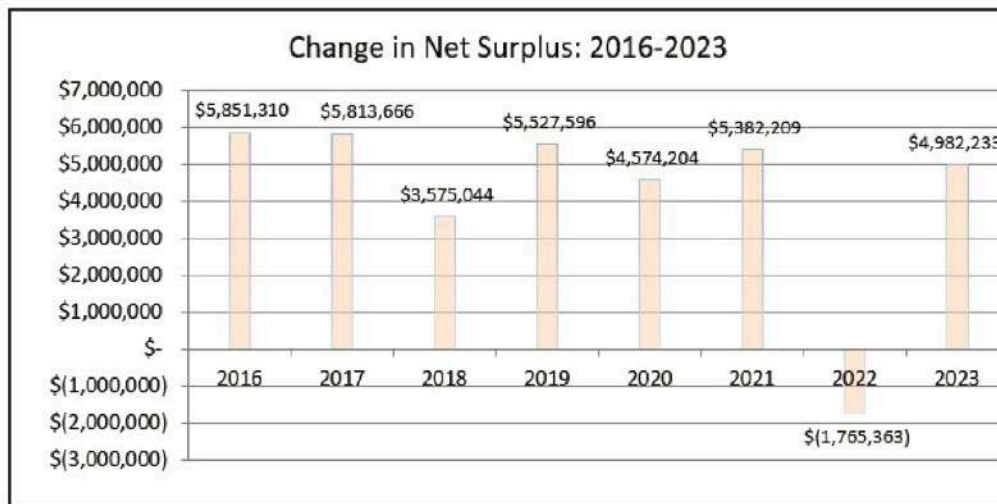


TREASURER'S REPORT 2023 (cont'd)

MOVEMENT IN NET SURPLUS

At the end of 2023, the Society realized a net surplus before fair value adjustments of \$4.076M (2022: \$2.761M; 2021: \$3.680M; 2020: \$3.472M; 2019: \$3.574M). Careful expense management, as well good loan take-up by Members, together with good Investment Portfolio performance contributed in large measure to the results for the past year.

The Board will resume its initiatives to grow membership in 2024, continuing to refine policies and controls to manage expenditure and bad debt, whilst seeking safe and profitable returns on investments, including Member loans.





TREASURER'S REPORT 2023 (cont'd)

PEARLS ANALYSIS			
DETAILS	Prudential Standard	Years	
		DEC 2023	DEC 2022
		\$	\$
FINANCIAL RATIOS			
PROTECTION			
Solvency (Net Value of Assets/Total Shares & Deposits)	>110%	117.7%	115.8%
Members Loan / Members Shares	80 - 90%	38.1%	34.7%
EFFECTIVE FINANCIAL STRUCTURE			
Members Loan / Total Asset	70 - 80 %	27.3%	25.1%
Liquid Investments/Total Assets	Max 20%	20.4%	20.5%
Savings Deposits/Total Assets	70-80%	13.4%	14.0%
Member Share Capital/Total Assets	10-20%	71.6%	72.4%
ASSET QUALITY			
Total Loan Delinquency > 1yr/Gross Loan Portfolio (net of provision > 1 year)	<=5%	1.6%	0.4%
Non-Earning Assets/Total Assets	<=5%	5.6%	5.8%
Loan interest /Avg. Members Loan *	12%	12.8%	11.9%
Total Operating Expense/Avg Total Assets	5%	2.6%	2.6%
CAPITAL ADEQUACY RATIO			
Capital ratio			
(Surplus/Equity + Funds) / Total Assets	8 - 10%	14.9%	13.5%
NET RETURN ON TOTAL ASSET			
Loan Income only /Avg. Total Asset	> 3%	3.4%	3.1%



TREASURER'S REPORT 2023 (cont'd)

CONCLUSION

We, the Owners of the Credit Union have heard the call made last year and many members continue to empower themselves by utilizing the Society's services. The value proposition of the Credit Union is a sound one and we all must continue to exemplify our slogan: My Credit Union, My ONLY CHOICE!

After statutory transfers, the Board of Directors recommends a dividend of 3.5% for the year 2023 (distribution: full dividend to deposit account for payment in cash as required), with a 5.0% rebate of interest paid on loans in 2023.

Thanks to Almighty God for another year of life and the excellent financial performance of our Society. Thanks also to our Office Team, General Manager, Board and Committees for each playing their part toward the successes we have enjoyed over the past year.

Thanks to you, our valued Members - for the confidence you continue to place in the Management, Staff and Officers of the Society and I thank God for a great year ahead in 2024 and beyond. Best wishes and God's blessings.

A handwritten signature in cursive script that reads 'Anthony De Freitas'.

Anthony De Freitas
Treasurer





TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED
BUDGETED INCOME & EXPENDITURE: 2023 & 2024

DETAILS	2023 BUDGET \$	2023 ACTUAL \$	VARIANCE	2024 BUDGET \$
Interest on loans	4,451,000	4,435,443	(15,557)	4,850,536
Investment Income	2,250,000	2,987,551	737,551	3,510,000
Miscellaneous Income	75,000	76,167	1,167	77,000
Loan Recovery	175,000	64,002	(110,998)	75,000
Rental Income	-	-	-	-
TOTAL INCOME	6,951,000	7,563,163	612,162	8,512,536
Annual General Meeting	84,410	83,487.17	923	372,100
Audit Fee	74,250	84,437.41	(10,187)	78,188
Bank/Investment Charges and Interest	17,500	17,636	(136)	17,500
Board, Committee Expenses	35,000	61,745	(26,745)	50,000
Building Maintenance	1,002,816	244,370	758,446	601,939
Car Park Facility	48,000	48,000	-	48,000
Computer Services, Supplies	101,327	99,878	1,449	109,206
Credit Union Week	34,500	49,314	(14,814)	47,600
CUNA Insurance	504,842	462,258	42,584	531,476
Deposit Insurance	-	4,963	(4,963)	-
Depreciation	212,436	253,552	(41,116)	242,720
Donations	35,000	32,012	2,988	35,000
Education	80,000	39,940	40,060	80,000
Family Day	-	-	-	-
Expected Credit Loss(IFRS 9)	200,993	(45,464)	246,457	138,368
Green Fund Levy	20,628	10,509	10,119	25,307
Impairment on Investments	25,423	(206,820)	232,243	88,259
Insurance	75,039	63,240	11,799	72,186
Interest on Members' Deposit	250,699	223,547	27,152	246,471
Interest on Short Term Loan	-	-	-	-
Investment Loss	-	132,233	(132,233)	-
Leagues Dues	16,000	15,795	205	16,000
Loss on Disposal	-	-	-	-
Marketing and Promotion	102,000	-	102,000	90,000
Meeting and Conferences	78,000	233,810	(155,810)	150,000
Miscellaneous	-	1,516	(1,516)	-
Mortgage Interest	-	-	-	-
Officers' Allowance	212,460	205,200	7,260	212,460
Office Expenses	54,700	29,360	25,340	74,600
Professional Services	171,100	226,004	(54,904)	371,400
Provision for bad debt	-	0	-	-
Repairs, Maint. (Equip)	38,500	22,072	16,428	43,300
Salaries and Staff Benefit	1,047,499	810,959	236,540	1,081,948
Security Fees	120,600	114,044	6,556	134,222
Social Functions	25,000	28,989	(3,989)	30,000
Special General Meeting	-	-	-	-
Stabilization Fund	18,000	-	18,000	18,000
Stationery and Printing/Postage	28,100	16,212	11,888	28,400
land & Building Taxes	50,000	-	50,000	50,000
Utilities	135,540	124,853	10,687	138,108
TOTAL EXPENSES	4,900,362	3,487,651	1,412,711	5,222,757
NET SURPLUS				
(ATTRIBUTABLE - MEMBERS)	2,050,638	4,075,512	2,024,873	3,289,780
Unrealized Gain/(Loss) On Investment	1,900,000	906,721	(993,279)	1,650,000
Total Comprehensive Income	3,950,638	4,982,233	1,031,594	4,939,780



FINANCIAL STATEMENTS

Financial Statements of

**TEXTEL CREDIT UNION
CO-OPERATIVE SOCIETY LIMITED**

December 31, 2023



TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Financial Statements for the year ended December 31, 2023

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TEXTEL CREDIT UNION

CO-OPERATIVE SOCIETY LIMITED

REG: # CU015

85 Henry Street, Port-of-Spain, Trinidad, West Indies: Telephone: 624-1244 · Fax 627-2915
Website: www.textelcu.com

Statement of Management's Responsibilities

Management is responsible for the following:

- Preparing and fairly presenting the accompanying financial statements of **TEXTEL Credit Union Co-Operative Society Limited**, which comprise the statement of financial position as at **December 31, 2023**, the statement of comprehensive income, statement of changes in equity, statement of cash flows for the year then ended, and notes comprising significant accounting policies and other explanatory information;
- Ensuring that the Society keeps proper accounting records;
- Selecting appropriate accounting policies and applying them in a consistent manner;
- Implementing, monitoring and evaluating the system of internal control that assures security of the Commission's assets, detection/prevention of fraud and achievement of the operational efficiencies of the Commission;
- Ensuring that the system of internal control operated effectively during the reporting period;
- Producing reliable financial reporting that comply with laws and regulations and;
- Using reasonable and prudent judgment in the determination of estimates.

In preparing these audited financial statements, management utilized the International Financial Reporting Standards for Small and Medium Sized Entities, as issued by the International Accounting Standards Board and adopted by the Institute of Chartered Accountants of Trinidad and Tobago.

Nothing has come to the attention of management to indicate that the Commission will not remain a going concern for the next twelve months from the reporting date, or up to the date the accompanying financial statements have been authorized for issue, if later. Management affirms that it has carried out its responsibilities as outlined above.

Alvan Steiner Shepherd
General Manager
Date: March 26, 2024

Anthony R. ...
Treasurer
Date: March 26, 2024

Madan Ramnarine & Company Limited

Chartered Accountants

#6 Xavier Street Extension,
Chaguanas, Trinidad, W.I.

Telephone: 665-1707
Email: admin@mramnarineco.com

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of TEXTEL Credit Union Co-operative Society Limited ("the Society") which comprise the statement of financial position as at December 31, 2023, and the statement of comprehensive income, statement of changes in members' equity and reserves and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory notes.

In our opinion the financial statements present fairly, in all material respects, the financial position of the Society as at December 31, 2023, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRSs).

Basis of Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Society in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code) together with the ethical requirements that are relevant to our audit of the financial statements in the Republic of Trinidad and Tobago, and we have fulfilled our other ethical responsibilities in accordance with these requirements and with the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Information

Management is responsible for the other information. Other information consists of information include in the Society's Annual Report but does not include the financial statements and our auditors report thereon. The Society's 2023 Annual Report is expected to be made available after the date of the auditors' report.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. When we read the Society's 2023 Annual Report, if we conclude that there is a material misstatement therein, we are required to communicate it with those charged with governance.

Responsibilities of Management and those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with IFRSs and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the statements, management is responsible for assessing the Society's ability to continue as a going concern, disclosing as applicable, matters relating to going concern and using the going concern basis of accounting unless management either intends to liquidate the Society or to cease operations, or has no realistic alternative but to do so.

Madan Ramnarine & Company Limited

Chartered Accountants

#6 Xavier Street Extension,
Chaguanas, Trinidad, W.I.

Telephone: 665-1707
Email: admin@mramnarineco.com

Those charged with governance are responsible for overseeing the Society's financial reporting process.


Auditors' Responsibility for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could be reasonably expected to influence the economic decisions of users on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances but not for the purpose of expressing an opinion on the effectiveness of the Society's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Society to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.


MADAN RAMNARINE & COMPANY LIMITED
CHARTERED ACCOUNTANTS
CHAGUANAS, TRINIDAD
March 26, 2024.

TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Statement of Financial Position

December 31, 2023

	Notes	2023	2022
		\$	\$
ASSETS			
Property, plant and equipment	5	7,386,535	7,583,669
Receivables and prepayments	6	1,222,529	555,290
Members' loans	7	36,258,971	32,852,444
Investment securities:			
- measured at fair value through profit or loss	8(a)	19,324,711	16,321,015
- measured at amortised cost	8(b)	33,828,794	30,027,317
Cash and cash equivalents	9	<u>34,946,737</u>	<u>43,431,926</u>
Total assets		<u>132,968,277</u>	<u>130,771,661</u>
LIABILITIES AND MEMBERS' EQUITY & RESERVES			
Liabilities			
Payables and accruals	10	123,932	126,069
Members' shares		95,239,900	94,634,138
Members' deposits		<u>17,780,031</u>	<u>18,299,458</u>
		<u>113,143,863</u>	<u>113,059,665</u>
Members' Equity & Reserves			
Reserve fund		10,459,717	10,051,935
Education fund		831,091	1,193,332
Credit union projects		543,750	543,750
Undivided earnings		<u>7,989,856</u>	<u>5,922,979</u>
Total Members' Equity & Reserves		<u>19,824,414</u>	<u>17,711,996</u>
Total Liabilities and Members' Equity & Reserves		<u>132,968,277</u>	<u>130,771,661</u>

The accompanying notes form an integral part of these financial statements.

On March 26, 2024, the Board of Directors of TEXTEL Credit Union Co-operative Society Limited authorised these financial statements for issue.

On behalf of the Board

Mauro Beraldo President Anthony De Freitas Treasurer
Joyce Leadie Member of the Supervisory Committee

TEXTTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Statement of Comprehensive Income

For the year ended December 31, 2023

	Notes	2023 \$	2022 \$
INCOME			
Interest on members' loans		4,435,443	4,088,701
Income from investments		2,987,551	1,880,795
Other income		<u>140,169</u>	<u>254,391</u>
Total income		<u>7,563,163</u>	<u>6,223,887</u>
EXPENDITURE			
Administrative expenses	12	1,806,937	1,330,461
CUNA insurance		462,258	461,460
Depreciation		253,552	253,939
Education		39,940	83,961
(Reversal)/expected credit loss on members' loans (IFRS 9)		(45,464)	151,886
(Reversal)/impairment of investments (IFRS 9)		(206,820)	(152,542)
Green fund levy		10,509	12,626
Interest on members' deposits		223,547	232,021
Personnel		810,959	1,089,071
Loss on disposal of investments		<u>132,233</u>	<u>-</u>
Total expenditure		<u>3,487,651</u>	<u>3,462,883</u>
Net surplus attributable to members for the year before fair value gain/(loss)		4,075,512	2,761,004
Net unrealized gain/(loss) on investments measured at fair value		<u>906,721</u>	<u>(4,526,367)</u>
Net surplus/(loss) attributable to members for the year		<u>4,982,233</u>	<u>(1,765,363)</u>

The accompanying notes form an integral part of these financial statements.

TEXTTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Statement of Changes in Members' Equity and Reserves

For the year ended December 31, 2023

	Reserve Fund \$	Education Fund \$	Credit Union Projects \$	Undivided Earnings \$	Total \$
Year ended December 31, 2023					
Balance at January 1, 2023	10,051,936	1,193,332	543,750	5,922,979	17,711,997
Membership fees	230	-	-	-	230
Net surplus attributable to members for the year	-	-	-	4,982,233	4,982,233
Dividends paid and rebates	-	-	-	(2,870,046)	(2,870,046)
Members education, training and development expense	-	(367,241)	-	367,241	-
<u>Appropriation of net surplus</u>					
(i) 10% to reserve fund	407,551	-	-	(407,551)	-
(ii) Transfer to Education fund (up to 5%)	-	5,000	-	(5,000)	-
Balance at December 31, 2023	10,459,717	831,091	543,750	7,989,856	19,824,414
Year ended December 31, 2022					
Balance at January 1, 2022	9,775,600	1,372,095	543,750	11,619,149	23,310,594
Membership fees	235	-	-	-	235
Net loss attributable to members for the year	-	-	-	(1,765,363)	(1,765,363)
Dividends paid and rebates	-	-	-	(3,833,469)	(3,833,469)
Members education, training and development expense	-	(183,763)	-	183,763	-
<u>Appropriation of net surplus</u>					
(i) 10% to Reserve fund	276,101	-	-	(276,101)	-
(ii) Transfer to Education fund (up to 5%)	-	5,000	-	(5,000)	-
Balance at December 31, 2022	10,051,936	1,193,332	-	5,922,979	17,711,997

The accompanying notes form an integral part of these financial statements.

TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Statement of Cash Flows

For the year ended December 31, 2023

	2023	2022
	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES		
Net surplus attributable to members for the year	4,075,512	2,761,004
Adjustments to reconcile net surplus to net cash generated from operating activities:		
Members' loans provision written off	-	(391,351)
Expected credit loss provision	(45,464)	151,885
Depreciation	<u>253,552</u>	<u>253,939</u>
Operating surplus before working capital changes	4,283,600	2,775,477
(Increase)/decrease in members' loans	(3,361,063)	3,225,178
(Increase)/decrease in receivables and prepayments	667,239	4,302,371
Decrease in members' deposits	(519,427)	(1,114,222)
(Decrease)/increase in payables and accruals	<u>(2,137)</u>	<u>30,942</u>
Net cash generated from operating activities	<u>(266,266)</u>	<u>9,219,746</u>
CASH FLOWS FROM INVESTING ACTIVITIES		
Net change in investments	(5,898,451)	(2,840,625)
Additions to property, plant and equipment	<u>(56,418)</u>	<u>(14,557)</u>
Net cash used in investing activities	<u>(5,954,869)</u>	<u>(2,855,182)</u>
CASH FLOWS FROM FINANCING ACTIVITIES		
Membership fees	230	235
Dividends paid and rebates	(2,870,046)	(3,833,469)
Net increase in members' shares	<u>605,762</u>	<u>2,106,884</u>
Net cash used in financing activities	<u>(2,264,054)</u>	<u>(1,726,350)</u>
Net (Decrease)/increase in cash and cash equivalents	(8,485,189)	4,638,214
Cash and cash equivalents at beginning of year	<u>43,431,926</u>	<u>38,793,712</u>
Cash and cash equivalents at end of year	<u>34,946,737</u>	<u>43,431,926</u>

The accompanying notes form an integral part of these financial statements.

TEXTTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Notes to the Financial Statements

For the year ended December 31, 2023

1. REGISTRATION AND ACTIVITIES

Textel Credit Union Co-operative Society Limited is registered in the Republic of Trinidad and Tobago under the Co-operative Societies Act Chapter 81:03. Its registered office is located at #85 Henry Street, Port of Spain. The Society's principal activities are to promote the economic and social welfare of its members, encouraging the spirit and practice of thrift, self-help and co-operation and to promote the development of co-operative ideas.

2. SIGNIFICANT ACCOUNTING POLICIES

The significant accounting policies adopted in the preparation of these financial statements are stated below:

(a) Basis of preparation

These financial statements are prepared in accordance with International Financial Reporting Standards ("IFRSs"), and are stated in Trinidad and Tobago dollars. These financial statements are stated on the historical cost basis, except for the measurement of investment securities at fair value through profit or loss and certain other financial instruments.

(i) New, revised and amended standards effective January 1, 2023.

There were no new standards, interpretations and amendments, which were applicable in the current year and having a material impact on the financial statements.

(ii) Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Society.

There were no new standards, interpretations and amendments, which were applicable in the current year and having a material impact on the financial statements.

(iii) Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Society.

The under listed IFRSs are not expected to have a significant impact on the Society's financial statements.

(iv) Standards, amendments and interpretations to existing standards early adapted by the Society.

There were no new standards, interpretations and amendments, which were applicable in the current year and having a material impact on the financial statements.

TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Notes to the Financial Statements

For the year ended December 31, 2023

2. SIGNIFICANT ACCOUNTING POLICIES (continued)

(b) Use of estimates

The preparation of financial statements in conformity with IFRSs requires the use of certain critical accounting estimates and requires management to exercise its judgement in the process of applying the Society's accounting policies. It also requires the use of assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of income and expenditure during the reporting period. Although these estimates are based on management's best knowledge of current events and actions, actual results may ultimately differ from those estimates.

(c) Foreign currency translation

These financial statements are presented in Trinidad and Tobago dollars which is the Company's functional currency.

Functional and presentation currency

Items included in the financial statements of the Society are measured using the currency of the primary economic environment in which the Society operates ('the functional currency'). These financial statements are presented in Trinidad and Tobago Dollars, which is the Society's functional and presentation currency.

Transactions and balances

Foreign currency transactions are translated into the measurement currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation of monetary assets and liabilities denominated in foreign currencies are recognised in the statement of comprehensive income.

2. SIGNIFICANT ACCOUNTING POLICIES (continued)

(d) Property, plant and equipment

Property, plant and equipment are stated at historical cost less accumulated depreciation. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Society and the cost of the item can be measured reliably. Repairs and maintenance are charged to the statement of comprehensive income during the financial period in which they are incurred.

Depreciation is provided on the straight-line basis at rates estimated to write-off the assets over their expected useful lives.

Current rates of depreciation are:

Building	2%
Furniture & fixtures	10%
Office equipment	20%
Computers & Website	20%

The assets' residual values and useful lives are reviewed at each statement of financial position date and adjusted, if appropriate.

Assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount. The recoverable amount is the higher of the asset's fair value less costs to sell and value in use.

(e) Revenue recognition

Interest on Members' loans

Interest on members' loans is recognized using the effective interest method.

Interest income

Interest income is recognized using the effective interest method.

Dividend income

Dividend income from equities is recognized when the right to receive payment is established.

2. SIGNIFICANT ACCOUNTING POLICIES (continued)

(f) Cash and cash equivalents

Cash and cash equivalents are short-term, highly liquid investments readily convertible to known amounts of cash and subject to insignificant risks of change in value. These are shown at cost, which is equivalent to fair value.

Cash and cash equivalents also comprise cash balances which are payable on demand.

(g) Financial assets

The Society's financial assets comprises debt instruments and equity instruments.

The Society classifies its financial assets either at amortised cost (AC) or at fair value through profit and loss (FVPL). The classification depends on the purpose for which financial assets were acquired or originated as well as the type of instrument.

The classification for debt instruments depends on the entity's Business Model for managing those assets. It also requires the entity to examine the contractual terms of the cash flows, i.e. whether these represent 'Solely Payments of Principal and Interest' (SPPI).

The Business Model test requires the entity to assess the purpose for holding debt securities (hold to collect, hold to collect and sell or to trade). All of the Society's debt instruments are held to collect cash flows and accordingly meet the 'hold to collect' criteria. All debt instruments passing the Business Model and SPPI tests are classified at AC.

Debt securities where the contractual cash flows are SPPI and the objective of the Society's business model is achieved both by collecting contractual cash flows and selling financial assets are classified at Fair Value Through Other Comprehensive Income (FVOCI). Currently there are no debt instruments classified at FVOCI.

On initial recognition, the Society has the option to irrevocably classify equity securities which are not held for trading at FVOCI. All other instruments are carried at Fair Value Through Profit or Loss (FVPL). The Society currently has no instruments in the FVOCI category and accordingly has classified all equity instruments at FVPL.

The Society reclassifies debt investments when and only when its business model for managing those assets changes.

TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Notes to the Financial Statements

For the year ended December 31, 2023

2. SIGNIFICANT ACCOUNTING POLICIES (continued)

(i) *Amortised cost*

Financial assets measured at amortised cost comprises all debt instruments, including corporate bonds, notes and repurchase agreements and other receivables.

(g) *Financial assets (continued)*

These are initially measured at cost, being the fair value plus the transaction cost that are directly attributable to the acquisition of the instrument. These are subsequently measured at amortised cost. Amortised cost is calculated using the effective interest rate method. Premiums and discounts, including initial transaction costs, are included in the carrying amount of the related instrument and amortised based on the effective interest rate of the instrument. The amortisation of premiums and discounts is taken to the statement of comprehensive income.

Refer to Note 2(j) for further information on members' loans.

(ii) *Fair value through profit or loss*

Financial assets measured at fair value through profit or loss includes equity instruments.

These financial assets are investments that are intended to be held for trading to generate profit from fluctuations in price. These financial assets are initially recognised at fair value plus transaction costs that are directly attributable to their acquisition.

After initial recognition, investments which are classified at FVPL are measured at fair value with gains or losses on revaluation recognised in the statement of comprehensive income within 'Net unrealised gain on investments measured at fair value' in the period in which it arises.

In limited circumstances, cost might be used as an estimate of fair value, where information is insufficient to determine fair value; or where there is a wide range of possible fair value measurements, and cost represents the best estimate of fair value within that range.

(iii) *Impairment of financial assets*

At the reporting date, the Society assesses on a forward-looking basis, the credit losses associated with its financial assets measured at amortised cost.

2. SIGNIFICANT ACCOUNTING POLICIES (continued)

(g) Financial assets (continued)

The Society measures loss allowances on its debt instruments at an amount equal to lifetime credit losses, except in the following cases, for which the amounts are recognised on the basis of twelve (12) months' credit losses.

For receivables, the Society applies the simplified approach permitted by IFRS 9, which requires expected lifetime losses to be recognised from initial recognition of receivables.

(iv) Impairment of non-financial assets

The carrying amount of the Society's non-financial assets are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is adjusted to reflect the revised estimate.

The recoverable amount of an asset is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

For the purpose of impairment testing, assets are grouped together into the smaller group assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or groups of assets (the "cash generating unit").

An impairment loss is recognised if the carrying amount of an asset or its cash-generating unit exceeds its estimated recoverable amount. Impairment losses are recognised in the statement of comprehensive income. Impairment losses recognised in respect of cash-generating units are allocated to reduce the carrying amount of the assets in the unit (group of units) on a pro rata basis.

(h) Financial liabilities

When financial liabilities are recognised initially, they are measured at fair value of the consideration given plus transaction costs directly attributable to the acquisition of the liability. Financial liabilities are re-measured at amortised cost using the effective interest method.

Financial liabilities are derecognized when they are extinguished, that is when the obligation specified in the contract is discharged, cancelled or expired. The difference between the carrying amount of a financial liability extinguished and the consideration paid is recognised in the statement of comprehensive income.

2. SIGNIFICANT ACCOUNTING POLICIES (continued)

(i) Accounts receivable

Accounts receivable are initially measured at cost. Appropriate allowances for estimated irrecoverable amounts are recognised in the statement of comprehensive income when there is objective evidence that the asset is impaired.

(j) Members' loans

Members' loans are initially measured at cost, net of loan origination fees and inclusive of transaction costs incurred. They are subsequently measured at amortised cost, using the effective interest rate method, less any impairment losses. Loans to members are reported at their recoverable amount representing the aggregate amount of principal, less any allowance or provision for impaired loans.

Impairment provisions for loans to members are recognised based on the three stage approach within IFRS 9 as follow:

Stage 1 represents twelve (12) month expected credit losses (gross interest)

- Applicable when no significant increase in credit risk
- Entities continue to recognise twelve (12) month expected losses that are updated to each reporting date
- Presentation of interest on gross basis.

Stage 2 represents lifetime expected credit losses (gross interest)

- Application in case of significant increase in credit risk
- Recognition of lifetime expected losses
- Presentation of interest on gross losses

Stage 3 represents lifetime expected credit losses (net interest)

- Application in case of credit impairment
- Recognition of lifetime expected losses
- Presentation of interest on net basis

The Society maintained a loan loss provision, which in management's opinion, is adequate to absorb all incurred credit-related losses in its loan portfolio. Provision for loan losses are calculated using a formula method taking into account recent loss experience.

Loans are written off after all the necessary legal procedures have been completed and the amount of the loss can be fully determined.

2. SIGNIFICANT ACCOUNTING POLICIES (continued)

(k) Taxation

The surplus arising from the Society are exempt from income tax, as per the Co-operative Societies Act Chapter 81:03 sections 76-77.

(l) Members' deposits

Members' deposits are initially measured at fair value, net of any transaction costs directly attributable to the issuance of the instrument. Member deposits are subsequently measured at amortised cost, using the effective interest rate method.

(m) Members' shares

According to the Bye-Laws of Textel Credit Union Co-operative Society Limited, the capital of the Society may be composed of an unlimited number of shares of \$5 each. In accordance with International Financial Reporting Interpretation (IFRIC) Interpretation 2, redeemable shares have been treated as liabilities.

(n) Dividends

Dividends are recommended by the Board of Directors and approved by the members at the Annual General Meeting following the year to which they relate. Dividends are an appropriation of undivided earnings and are recognized in the statement of changes in members' equity and reserves in the period when paid.

The dividends are computed on the basis of the average number of shares in issue throughout the year, the average being determined on the basis of the number of shares in issue at the end of each month.

(o) Accounts payable

Accounts payable are initially measured at fair value, and are subsequently measured at amortised cost, using the effective interest method.

Accounts receivable are initially measured at cost. Appropriate allowances for estimated irrecoverable amounts are recognised in the statement of comprehensive income when there is objective evidence that the asset is impaired.

2. SIGNIFICANT ACCOUNTING POLICIES (continued)

(p) Provisions

Provisions are recognized when the Society has a present legal or constructive obligation as a result of past events; it is more likely than not that an outflow of resources will be required to settle the obligation; and a reliable estimate of the amount of the obligation can be made. Provisions are not recognized for future operating losses.

When there are a number of similar obligations, the likelihood that an outflow will be required in settlement is determined by considering the class of obligations as a whole. A provision is recognized even if the likelihood of an outflow with respect to any one item included in the same class of obligations may be small.

(q) Comparative figures

Where necessary, comparative data has been adjusted to conform with changes in presentation of the current year.

(r) Reserve Fund

Section 47(2) of the Co-operatives Societies Act 1971 requires that at least 10% of the net surplus of the Society for the year is to be transferred to a reserve fund. In accordance with Bye-Law 16 of the Society, this reserve fund may be used only with the approval of the Commissioner of Co-operative Development for bad loans and other losses sustained through extraordinary circumstances over which the Society had no control.

(s) Education Fund

In accordance with Bye-Law 17 of the Society, the education fund shall be used for the education and training of the members and staff of the Society or any other organisations or persons which qualify under the Society's education policy. Bye-Law 14 of the Society establishes that an amount up to 5% of the net surplus for the year may be credited to the Education Fund.

TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Notes to the Financial Statements

For the year ended December 31, 2023

3. FINANCIAL RISK MANAGEMENT

Financial Risk Factors

The Society's activities are primarily related to the use of financial instruments. The Society accepts funds from members and earns interest by investing in equity investments, securities and bonds.

Financial Instruments

The following table summarises the carrying amounts and fair values of the Society's financial assets and liabilities:

	2023	
	Carrying Value	Fair Value
	\$	\$
Financial assets		
Cash and short term funds	34,946,737	34,946,737
Investment securities	53,153,505	53,153,505
Receivables and prepayments	1,222,529	1,222,529
Members' loans	36,258,971	36,258,971
	<u>125,581,742</u>	<u>125,581,742</u>
Financial Liabilities		
Payables and accruals	123,932	123,932
Members' deposits	17,780,031	17,780,031
Members' shares	95,239,900	95,239,900
	<u>113,143,863</u>	<u>113,143,863</u>
	2022	
	Carrying Value	Fair Value
	\$	\$
Financial assets		
Cash and short term funds	43,431,926	43,431,926
Investment securities	46,348,332	46,348,332
Receivables and prepayments	555,290	555,290
Members' loans	32,852,444	32,852,444
	<u>123,187,992</u>	<u>123,187,992</u>
Financial Liabilities		
Payables and accruals	126,069	126,069
Members' deposits	18,299,458	18,299,458
Members' shares	94,634,138	94,634,138
	<u>113,059,665</u>	<u>113,059,665</u>

3. FINANCIAL RISK MANAGEMENT (continued)

Financial Instruments (continued)

The Society is exposed to interest rate risk, credit risk, liquidity risk, currency risk, operational risk, compliance risk and reputation risk arising from the financial instruments that it holds.

(a) Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

The Society is exposed to interest rate risk through the effect of fluctuations in the prevailing levels of interest rates on interest bearing financial assets and liabilities, including investments in bonds, loans, deposits and other funding instruments.

The exposure is managed through the matching of funding products with financial services and monitoring market conditions and yields.

(b) Credit risk

Credit risk is the risk of financial loss to the Society if a member or counterparty to a financial instrument fails to meet its contractual obligations and arises principally from the Society's loans to members and other banks, and investment debt securities. The Society relies heavily on a written Loan and Investment Policy Manual, which sets out in detail the current policies governing the lending and investment function and provides a comprehensive framework for prudent risk management of the credit function.

Adherence to these guidelines is expected to communicate the Society's lending and investment philosophy; provide policy guidelines to team members involve in lending; establish minimum standards for credit analysis, documentation, decision making and post-disbursement administration; as well as create the foundation for a sound credit portfolio.

For risk management reporting purposes, the Society considers and consolidates all elements of credit risk exposure - e.g. individual obliger default risk, regional and industry sector risk.

The market risk in respect of changes in the value of financial assets measured at FVTPL arising from changes in market credit spreads applied to debt securities is managed as a component of market risk.

3. FINANCIAL RISK MANAGEMENT (continued)

Financial Instruments (continued)

(b) Credit risk (continued)

(i) Management of credit risk

The Board of Directors has delegated responsibility for the oversight of credit risk to management and the Credit Committee. The loans and finance departments, reporting to the respective committees, are responsible for managing the Society's credit risk, including the following:

- Formulating credit policies in consultation with business units, covering collateral requirements, credit assessment, risk grading and reporting, documentary and legal procedures, and compliance with regulatory and statutory requirements.
- Establishing the authorization structure for the approval and renewal of credit facilities. Authorisation limits are allocated to Loan Officers and larger facilities require approval by the Credit Committee or the Board of Directors, as appropriate.
- Reviewing and assessing credit risk: Credit committee assesses all credit exposures in excess of designated limits, before facilities are committed to customers by the business unit concerned. Renewals and reviews of facilities are subject to the same review process.
- Limiting concentrations of exposure to counterparties, geographies and industries (for loans, financial guarantees and similar exposures), and by issuer, credit rating band and market liquidity (for investment securities).
- Developing and maintaining the Society's Credit Scores used to categorize exposures according to the degree of risk of default. The responsibility for setting risk scores lies with the final approving executive or committee, as appropriate. Risk scores are subject to regular reviews by the Society's Board.
- Developing and maintaining the Society's processes for measuring the ECL: This includes processes for:
 - initial approval, regular validation and back-testing of the models used;
 - incorporation of forward-looking information.

3. FINANCIAL RISK MANAGEMENT (continued)

Financial Instruments (continued)

(b) Credit risk (continued)

(i) Management of credit risk (continued)

- Reviewing compliance of business units with agreed exposure limits, including those for selected industries, regional risk and product types. Regular reports on the credit quality of local portfolios are provided to the Credit Committee, which may require appropriate corrective action to be taken. These include reports containing estimates of ECL allowance.
- Providing advice, guidance and specialist skills to business units to promote best practice throughout the Society in the management of credit risk.

(ii) Significant increase in credit risk

When determining whether the risk of default on a financial instrument has increased significantly since initial recognition, the Society considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis, based on the Society's historical experience and including forward-looking information.

The objective of the assessment is to identify whether a significant increase in credit risk has occurred for an exposure by comparing:

- the remaining lifetime probability of default ("PD") as at the reporting date; with
- the remaining lifetime PD for this point in time that was estimated at the time of initial recognition of the exposure (adjusted where relevant for changes in prepayment expectations).

(iii) Generating the term structure of PD

Historical patterns are a primary input into the determination of the term structure of PD for exposures. The Society collects performance and default information about its credit risk exposures. The Society analyses the data collected and estimates of the remaining lifetime PD of exposures.

This analysis includes the identification and calibration of relationships between changes in default rates and changes in key macro-economic factors as well as in-depth analysis of the impact of other key factors (e.g. period of employment, debt service ratio, securitization of loan) on the risk of default.

3. FINANCIAL RISK MANAGEMENT (continued)

Financial Instruments (continued)

(b) Credit risk (continued)

(iv) Determining whether credit risk has increased significantly

The criteria for determining whether credit risk has increased significantly vary by stages and include quantitative changes in PDs and qualitative factors.

The credit risk of a particular exposure is deemed to have increased significantly since initial recognition if, based on the Society's policy, installments in arrears determined to have increased significantly.

Using its credit judgement and, where possible, relevant historical experience, the Society may determine that an exposure has undergone a significant increase in credit risk based on particular qualitative indicators that it considers are indicative of such and whose effect may not otherwise be fully reflected in its quantitative analysis on a timely basis.

The Society monitors the effectiveness of the criteria used to identify significant increases in credit risk by regular reviews to confirm that:

- The criteria are capable of identifying significant increases in credit risk before an exposure is in default;
- The criteria with the point in time when an asset becomes more than 30 days past due.

3. FINANCIAL RISK MANAGEMENT (continued)

Financial Instruments (continued)

(b) Credit risk (continued)

(v) Definition of default

The Society considers a financial asset to be in default when:

- The borrower is unlikely to pay its credit obligations to the Society in full, without recourse by the Society to actions such as realizing security (if any is held);
- The borrower is past due more than 90 days on any material credit obligation to the Society.
- The Society agrees to a distressed restructuring resulting in a material credit related diminished asset stemming from such actions as material forgiveness or postponement of payments or repayments of amount owing;
- The Society has filed for the borrower's bankruptcy in connection with the credit obligation; or
- The borrower has sought or been placed in bankruptcy resulting in the delay or avoidance of repayment of the amount owing. In assessing whether a borrower is in default, the Society considers indicators that are:
 - Qualitative - e.g. breaches of covenant;
 - Quantitative - e.g. overdue status and non-payment on another obligation of the same issuer to the Society; and
 - Based on data developed internally and obtained from external sources.
- Inputs into the assessment of whether a financial instrument is in default and their significance may vary over time to reflect changes in circumstances.

The definition of default largely aligns with that applied by the Society for regulatory purposes.

3. FINANCIAL RISK MANAGEMENT (continued)

Financial Instruments (continued)

(b) Credit risk (continued)

(vi) Incorporation of forward-looking information

The Society incorporates forward-looking information into both its assessment of whether the credit risk of an instrument has increased significantly since its initial recognition and its measurement of ECL. The Society formulates a 'base case' scenario of the future direction of relevant economic variables as well as a representative range of other possible forecast scenarios. This process involves developing two more additional economic scenarios and considering the relative probabilities of each outcome.

The Society has identified and documented key drivers of credit risk and credit losses for each portfolio of financial instruments and, using an analysis of historical data, has estimated relationships between macro-economic variables and credit risk and credit losses.

Predicted relationships between the key indicators and default and loss rates on various portfolios of financial assets have been developed based on analysing historical data over the past five (5) years.

(vii) Measurement of ECL

The key inputs into the measurement of ECL are the term structure of the following variables:

- Probability of default ("PD");
- Loss given default ("LGD"); and
- Exposure at default ("EAD").

These parameters are generally derived from internally developed statistical models and other historical data. They are adjusted to reflect forward-looking information as described above.

PD represents the probability of occurrence of an event of default of the credit exposure, in a defined time lag (i.e. 1 year). The Society intends to strengthen this model by using rating tools tailored to the various categories of loan and exposures. These statistical models will be based on internally compiled data comprising both quantitative and qualitative factors. PDs are estimated considering the contractual maturities of exposures and estimated prepayment rates.

3. FINANCIAL RISK MANAGEMENT (continued)

Financial Instruments (continued)

(b) Credit risk (continued)

(vii) Measurement of ECL (continued)

LGD represents the percentage of the estimated loss, and thus the expected rate of recovery, at the date of occurrence of the default event of the credit exposure. The LGD models consider the structure, collateral, seniority of the claim, counterparty industry and recovery costs of any collateral that is integral to the financial asset. They are calculated on a discounted cash flow basis using the effective interest rate as the discounting factor.

EAD represents the measure of the exposure at the time of the event of default of the credit exposure. The Society derives the EAD from the current exposure to the counterparty and potential changes to the current amount allowed under the contract including amortization. The EAD of a financial asset is its gross carrying amount. For lending commitments, the EAD includes the amount drawn, as well as potential future amounts that may be drawn under the contract, which are estimated based on historical observations and future expectations.

As described above, and subject to using a maximum of a twelve (12)-month PD for financial assets for which credit risk has not significantly increased, the Society measures ECL considering the risk of default over the maximum contractual period (including any borrower's extension options) over which it is exposed to credit risk, even if, for risk management purposes, the Society considers a longer period. The maximum contractual period extends to the date at which the Society has the right to require repayment of an advance or terminate a loan commitment or guarantee.

Where modelling of a parameter is carried out on a collective basis, the financial instruments are grouped on the basis of shared risk characteristics that include:

- instrument type;
- credit risk gradings;
- collateral type;
- date of initial recognition (vintage);
- remaining term to maturity;

The groupings are subject to regular review to ensure that exposures within a particular group remain appropriately homogeneous.

For portfolios in respect of which the Society has limited historical data, external benchmark information is used to supplement the internally available data.

3. FINANCIAL RISK MANAGEMENT (continued)

Financial Instruments (continued)

(c) Liquidity risk

Credit risk is the risk of financial loss to the Society if a member or counterparty to a financial instrument fails to meet its contractual obligations and arises principally from the Society's loans to members and other banks, and investment debt securities. The Society relies heavily on a written Loan and Investment Policy Manual, which sets out in detail the current policies governing the lending and investment function and provides a comprehensive framework for prudent risk management of the credit function.

(d) Currency risk

Currency risk is the risk that the value of financial instruments will fluctuate due to changes in foreign exchange rates. Currency risk arises when future commercial transactions and recognised assets and liabilities are denominated in a currency that is not the Society's measurement currency. The Society is exposed to foreign exchange risk arising from various currency exposures primarily with respect to the United States Dollar. The Society's management monitors the exchange rate fluctuations on a continuous basis and acts accordingly.

(e) Operational risk

Operational risk is derived from deficiencies relating to the Society's information technology and control systems, as well as the risk of human error and natural disasters. The Society's systems are evaluated, maintained and upgraded continuously. Supervisory controls are also installed to minimize human error.

(f) Compliance risk

Compliance risk is the risk of financial loss, including fines and other penalties, which arise from non-compliance with laws and regulations of the state. The risk is limited to a significant extent due to the supervision applied by the Commissioner for Co-operative Development division, as well as by the monitoring controls applied by the Society.

(g) Reputation risk

The risk of loss of reputation arising from the negative publicity relating to the Society's operations (whether true or false) may result in a reduction of its membership, reduction in revenue and legal cases against the Society. The Society engages in public social endeavors to engender trust and minimize this risk.

4. CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS

The preparation of financial statements in accordance with International Financial Reporting Standards requires management to make judgements, estimates and assumptions in the process of applying the Society's accounting policies.

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The Society makes estimates and assumptions concerning the future. However, actual results could differ from those estimates as the resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below:

Changes in accounting estimates are recognised in the statement of comprehensive income in the period in which the estimate is changed, if the change affects that period only, or in the period of the change and future periods if the change affects both current and future periods.

The critical judgements, apart from those involving estimates, which have the most significant effect on the amounts recognised in the financial statements, are as follows:

- (i) Whether investments are classified as fair value through profit and loss or amortised cost.
- (ii) Which depreciation method for property, plant and equipment is used.

The key assumptions concerning the future and other key sources of estimation and uncertainty at the statement of financial position date (requiring management's most difficult, subjective or complex judgements) that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are as follows:

(a) Impairment of assets

Management assesses at each statement of financial position date whether the assets are impaired. An asset is impaired when the carrying value is greater than its recoverable amount and there is objective evidence of impairment. Recoverable amount is the present value of the future cash flows. Provisions are made for the excess of the carrying value over its recoverable amount.

(b) Property, plant and equipment

Management exercises judgement in determining whether future economic benefits can be derived from expenditure to be capitalised and in estimating the useful lives and residual value of these assets.

4. CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS (continued)

(c) Estimation of expected credit losses

The measurement of the expected credit loss allowance for financial assets measured at amortised cost is an area that requires the use of complex models and significant assumptions about future economic conditions and credit behavior (e.g. the likelihood of members defaulting and the resulting losses).

A number of significant judgements are also required in applying the accounting requirements for measuring ECL, such as:

Management exercises judgement in determining whether future economic benefits can be derived from expenditure to be capitalised and in estimating the useful lives and residual value of these assets.

- Determining criteria for significant increase in credit risk.
- Choosing appropriate models and assumptions for the measurement of ECL.
- Had there been a 5% shift in the average ECL rate for all financial instruments carried at amortised cost, the Society's ECL allowance would have been higher by \$33,256.

TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Notes to the Financial Statements

For the year ended December 31, 2023

5. Property, Plant and Equipment

	Land and Buildings	Furniture and Fittings	Office Equipment	Computers and Website	Total
	\$	\$	\$	\$	\$
Year ended December 31, 2023					
Cost	9,456,127	378,301	930,586	942,030	11,707,044
Accumulated depreciation	(2,315,930)	(310,182)	(920,307)	(774,090)	(4,320,509)
Balance as at December 31, 2023	<u>7,140,197</u>	<u>68,119</u>	<u>10,279</u>	<u>167,940</u>	<u>7,386,535</u>
Net book value					
Balance at January 1, 2023	7,305,619	60,871	21,510	195,669	7,583,669
Additions	-	16,819	-	39,599	56,418
Depreciation charge	(165,422)	(9,571)	(11,231)	(67,328)	(253,552)
Balance as at December 31, 2023	<u>7,140,197</u>	<u>68,199</u>	<u>10,279</u>	<u>167,940</u>	<u>7,386,535</u>
Year ended December 31, 2022					
Cost	9,456,127	361,482	930,586	902,431	11,650,626
Accumulated depreciation	(2,150,508)	(300,611)	(909,076)	(706,762)	(4,066,957)
Balance as at December 31, 2022	<u>7,305,619</u>	<u>60,871</u>	<u>21,510</u>	<u>195,669</u>	<u>7,583,669</u>
Net book value					
Balance at January 1, 2022	7,471,041	54,934	35,446	261,630	7,823,051
Additions	-	14,557	-	-	14,557
Depreciation charge	(165,422)	(8,620)	(13,936)	(65,961)	(253,939)
Balance as at December 31, 2022	<u>7,305,619</u>	<u>60,871</u>	<u>21,510</u>	<u>195,669</u>	<u>7,583,669</u>

TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Notes to the Financial Statements

For the year ended December 31, 2023

	<u>2023</u>	<u>2022</u>
	\$	\$
6. RECEIVABLES AND PREPAYMENTS		
Sundry receivables and prepayments	1,222,529	555,290
7. MEMBERS' LOANS		
(a) Credit concentration		
Ordinary loans	34,752,370	30,625,341
Vehicle loans	1,442,608	1,696,047
Now loans	32,367	37,478
Education loans	242,108	367,269
Wedding loans	31,013	37,547
Student loans	80,275	48,260
Stress free loans	53,602	70,414
Seasonal loans	<u>289,754</u>	<u>680,678</u>
	36,924,097	33,563,034
Less: Expected credit loss	<u>(665,126)</u>	<u>(710,590)</u>
Total loans net of expected credit loss	<u>36,258,971</u>	<u>32,852,444</u>
(b) Analysis of movement in loan principal		
Principal balance at the beginning of the year	33,563,034	36,788,212
Principal amount of loans issued	30,791,784	35,090,981
Principal amount of loans repaid	(27,430,721)	(37,924,808)
Principal loan amounts written off	<u>-</u>	<u>(391,351)</u>
Principal balance at the end of the year	<u>36,924,097</u>	<u>33,563,034</u>
(c) Credit concentration		
Principal neither past due nor impaired	31,962,478	29,298,900
Principal which is past due but not impaired	557,366	434,985
Principal which is impaired	<u>4,404,253</u>	<u>3,829,149</u>
Gross loans	36,924,097	33,563,034
Less: Provision for loan losses	<u>(665,126)</u>	<u>(710,590)</u>
Total loans net of provision for loan losses	<u>36,258,971</u>	<u>32,852,444</u>

TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Notes to the Financial Statements

For the year ended December 31, 2023

	<u>2023</u>	<u>2022</u>
	\$	\$
7. MEMBERS' LOANS (continued)		
(d) Loans past due but not impaired		
30-90 days	170,447	136,959
91-365 days	110,314	167,795
Greater than 365 days	<u>276,605</u>	<u>130,231</u>
	<u>557,366</u>	<u>434,985</u>

The table below shows the staging of loans to members and the related expected credit losses based on the Society's adoption of IFRS 9 in the year 2023.

	Stage 1 0-30 days in arrears \$	Stage 2 31-90 days in arrears \$	Stage 3 >90 days in arrears \$	Total \$
Principal	30,585,667	2,320,023	4,018,407	36,924,097
Credit losses	<u>(162,153)</u>	<u>(17,959)</u>	<u>(485,014)</u>	<u>(665,126)</u>
	<u>30,423,514</u>	<u>2,302,064</u>	<u>3,533,393</u>	<u>36,258,971</u>

The table below shows the staging of loans to members and the related expected credit losses based on the Society's adoption of IFRS 9 in the year 2022.

	Stage 1 0-30 days in arrears \$	Stage 2 31-90 days in arrears \$	Stage 3 >90 days in arrears \$	Total \$
Principal	25,207,610	4,183,881	4,171,543	33,563,034
Credit losses	<u>(173,785)</u>	<u>(43,257)</u>	<u>(493,548)</u>	<u>(710,590)</u>
	<u>25,033,825</u>	<u>4,140,624</u>	<u>3,677,995</u>	<u>32,852,444</u>

	<u>2023</u>	<u>2022</u>
	\$	\$
(e) Movement in the provision for loan losses		
Provision for loan losses brought forward	710,590	950,056
Principal loan amounts written off during the year	-	(391,351)
Movement in the expected credit loss on loans (IFRS 9)	<u>(45,464)</u>	<u>151,885</u>
Provision for loan losses	<u>665,126</u>	<u>710,590</u>

TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Notes to the Financial Statements

For the year ended December 31, 2023

	<u>2023</u>	<u>2022</u>
	\$	\$
8. (a) INVESTMENT SECURITIES MEASURED AT FAIR VALUE THROUGH PROFIT OR LOSS		
Equity Instruments		
KSBM Asset Management Ltd - Managed Portfolio	17,963,129	16,284,723
JMMB – Managed Portfolio	1,335,930	-
Jamaica Money Market Brokers Group Limited	25,650	36,290
	<u>19,324,709</u>	<u>16,321,013</u>
Unquoted investments		
Co-operative Credit Union League of Trinidad & Tobago - 5,000 shares	5,000	5,000
The Central Finance Facility Co-operative Society of T&T Limited - 1 share	25,000	25,000
	<u>30,000</u>	<u>30,000</u>
Provision for diminution in value of investments	<u>(29,998)</u>	<u>(29,998)</u>
	<u>2</u>	<u>2</u>
Sub-total	<u>19,324,711</u>	<u>16,321,015</u>
8. (b) INVESTMENT SECURITIES MEASURED AT AMORTISED COST		
GRUPO Unicomer Co. Limited	-	1,825,701
KCL Capital Market Brokers Limited - Managed Portfolio	6,091,803	5,250,000
National Investment Funds (NIF) Series A & B 4.50 - 5.7%	5,138,506	8,263,403
NIPDEC TT\$ Fixed Rate Bond	1,000,000	1,000,000
The Republic of Trinidad and Tobago Unsecured 4.375% Bond	1,027,266	998,245
The National Gas Company of Trinidad & Tobago Bond 2036	809,760	815,217
Sagicor Financial Corporation Limited – Repo 2022	8,000,000	2,000,000
T&T Housing Development Corporation ("HDC") TTD 4.15% GORT	142,857	428,572
KSBM Bonds	9,094,657	4,690,210
JMMB – Managed Portfolio	-	1,498,272
Telecommunications Services of Trinidad & Tobago 8.3% SNR Secured notes	2,000,000	2,000,000
REPO Agreement – KSBM	606,047	1,546,619
Deduct: Provision for Impairment	<u>(82,102)</u>	<u>(288,922)</u>
Sub-total	<u>33,828,794</u>	<u>30,027,317</u>
Grand total of investments	<u>53,153,505</u>	<u>46,348,332</u>
KSBM Asset Management Ltd, Jamaica Money Market Brokers Group Limited and KCL Capital Market Brokers are brokerage institutions. The investments held through these institutions relate to several individual balances.		

TEXTTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Notes to the Financial Statements

For the year ended December 31, 2023

	<u>2023</u>	<u>2022</u>
	\$	\$
9. CASH AND CASH EQUIVALENTS		
Cash in hand	214,957	237,828
Republic Bank Limited	5,836,662	13,711,766
First Citizens Bank Limited	1,731,229	2,621,763
JMMB Bank Limited	90,233	12,870
Scotiabank (Trinidad & Tobago) Limited	-	405
Cash at Bank and at Hand	<u>7,873,081</u>	<u>16,584,632</u>
ANSA Merchant Bank Limited - TT\$ Income Fund	2,898,369	2,870,354
ANSA Merchant Bank Limited - US\$ Income Fund	167,932	160,295
Guardian Group Trust Limited - TT\$ Income Fund	1,220,878	1,201,635
RBC Royal Bank (T&T) Limited - TT\$ Income & Growth Fund	1,755,018	1,626,617
Republic Bank Limited - TT\$ Money Market Fund	2,054,574	2,036,187
Savinvest India Asia - US\$ Fund	25,313	23,647
T & T Unit Trust Corporation - US\$ Income Fund	2,164,689	8,556
T & T Unit Trust Corporation - TT\$ Income Fund	4,012,687	5,950,370
T & T Unit Trust Corporation - TT\$ Income Fund	319,059	314,901
T & T Unit Trust Corporation - TT\$ Income & Growth Fund	12,451,713	12,580,867
Sheppard Securities Cash and Cash Equivalents	<u>3,424</u>	<u>73,865</u>
Short Term Investments	<u>27,073,656</u>	<u>26,847,294</u>
Cash and Cash Equivalents	<u>34,946,737</u>	<u>43,431,929</u>

10. PAYABLES AND ACCRUALS

Sundry payables and accruals	<u>123,932</u>	<u>126,069</u>
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11. RELATED PARTY TRANSACTIONS

Parties are considered to be related if one party has the ability to control the other party or exercise significant influence over the other party in making financial decisions.

Key management personnel are those persons having the authority and responsibility for planning, directing and controlling the activities of the Credit Union.

TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

Notes to the Financial Statements

For the year ended December 31, 2023

	<u>2023</u>	<u>2022</u>
	\$	\$
11. RELATED PARTY TRANSACTIONS (continued)		
Statement of Financial Position		
<u>Members' Loan</u>		
Board of Directors	1,299,433	1,420,508
<u>Members' Shares and Deposits</u>		
Board of Directors	3,557,206	4,416,771
Statement of Comprehensive Income		
Directors and Committee members expenses	500,755	248,053
Key Management Compensation	269,930	336,110
12. ADMINISTRATIVE EXPENSES		
Annual general meeting	83,487	72,133
Bank charges	17,636	16,022
Board & committee meetings	295,555	43,833
Building maintenance	244,370	186,821
Computer services and supplies	121,950	116,759
Credit union week	49,314	42,879
Deposit insurance contributions	4,963	-
Donations	32,012	12,657
Electricity	75,403	75,803
Insurances	63,240	39,367
Loan losses	1,516	-
League dues and membership fees	15,795	15,795
Marketing and promotions	-	13,176
Members' social activities	28,989	27,313
Officers' allowances	205,200	204,220
Office expense	45,572	79,583
Professional	310,441	175,634
Rent	48,000	48,000
Telephone and internet services	48,123	44,695
Security	114,044	114,543
Water rates	1,326	1,228
	<u>1,806,937</u>	<u>1,330,461</u>

13. FAIR VALUE MEASUREMENTS

Management uses valuation techniques to determine the fair value of financial instruments (where active market quotes are not available) and non-financial assets. This involves developing estimates and assumptions consistent with how market participants would price the instrument. Management bases its assumptions on observable data as far as possible, but this is not always available.

In that case management uses the best information available. Estimated fair values may vary from the actual prices that would be achieved in an arm's length transaction at the reporting date.

The following methods have been used to estimate the fair values of various classes of financial assets and liabilities:

(a) *Current assets and liabilities*

The carrying amounts of current assets and liabilities are a reasonable approximation of the fair values because of their short-term nature.

(b) *Members loans*

Loans are net of specific provisions for losses. These assets result from transactions conducted under typical market conditions and their values are not adversely affected by unusual terms. The inherent rates of interest in the portfolio approximate market conditions and yield discounted cash flow values which are substantially in accordance with financial statement amounts.

(c) *Investments*

The fair values of investments are determined on the basis of quoted market prices available at December 31, 2023.

14. CAPITAL RISK MANAGEMENT

The Credit Union manages its capital to ensure that it will be able to continue as a going concern while maximising the return to members, whilst providing value to its members by offering loan and savings facilities. The Credit Union's overall strategy remains unchanged from previous years.

15. CONTINGENT LIABILITIES AND CAPITAL COMMITMENTS

The Society has no contingent liabilities and capital commitments as at year end.

16. SUBSEQUENT EVENTS

Since March 2020, the spread of COVID-19 has severely impacted many economies around the globe.

In many countries, businesses are being forced to cease or limit operations for indefinite periods of time. Measures taken to contain the spread of the virus, including travel bands, quarantines, social distancing, and temporary closures of non-essential business services have triggered significant disruptions to businesses worldwide, resulting in an economic slowdown. Governments and central banks have responded with monetary and fiscal interventions to stabilize businesses and economic conditions.

As a result, management has determined that these events are non-adjusting subsequent events. Accordingly, the financial position and results of operations as of and for the year ended, have not been adjusted to reflect their potential impact. The duration and impact of the COVID-19 pandemic, as well as the effectiveness of the government and central bank's responses, remain unclear at this time. It is not possible to reliably estimate the duration and severity of these consequences, as well as their potential impact on the financial position and results of the Society's operations for the foreseeable future.

Other than the above, there were no significant events that occurred after the Statement of Financial Position date affecting the financial performance, position or changes therein for the reporting period in the financial statement.



RESOLUTIONS

1. **“BE IT RESOLVED THAT** a Dividend of **3.5%** be paid on shares held by members during the period of operations from January 1st to December 31st 2023, and to members who are existing on our register as at December 31st 2023.

“BE IT FURTHER RESOLVED THAT the dividend of **3.5%** will be distributed to the member’s deposit account **except for delinquent members where all dividends shall be applied to their outstanding interest and principal in that order.”**

2. **“BE IT RESOLVED THAT** a **5%** interest rebate be paid on loans for the period of operations January 1st to December 31st 2023.”
3. **“BE IT RESOLVED THAT** Madan Ramnarine and Company be retained as Auditors for the accounting period January 1st to December 31st 2024.”





RESOLUTIONS

4

AMENDMENTS TO BYE-LAWS

BE IT RESOLVED THAT THIS 50TH ANNUAL GENERAL MEETING AMEND THE BYE-LAWS OF TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED AS FOLLOWS:

BYE-LAW 4 – MEMBERSHIP 4.1 Qualification

WHEREAS the Board of Directors of the TEXTEL CREDIT UNION Co-operative Society Limited has reviewed the existing Bye-Law Number 4 – MEMBERSHIP 4.1 QUALIFICATION

AND WHEREAS the Board of Directors must grow membership in accordance with its strategic plan 2023-2025 as it is faced with

- Little or no potential for recruiting new members from the Society’s common bond, Telecommunication Services of Trinidad and Tobago Limited (TSTT)
- An aging membership base
- Repeated requests from members in good standing to recommend their wards and co-workers for membership, and
- For the very survival of the Society

BE IT RESOLVED THAT Bye-Law Number 4 MEMBERSHIP 4.1 QUALIFICATION new amendment (g) which states *“Other individuals who are recommended for membership by a member in Good Standing with the Society”* be now included in Bye-Law 4.1 Qualification (g)

AND BE IT FURTHER RESOLVED THAT this 50th Annual General Meeting held on May 18 2024 hereby accepts the recommendation from the Board of Directors, of the TEXTEL Credit Union Co-operative Society Limited, to amend Bye Law Number 4 MEMBERSHIP 4.1 QUALIFICATION New Amendment (g) and amendment to existing alphabetical listing (g) to (h) and (h) to (i).

Moved By:

No. of Members present:

No of Members in Favour:

No of Members Against :

No of Members Abstained:

Date:





TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY 50TH AGM NOMINATION COMMITTEE REPORT

Introduction

In accordance with Bye-Law 29 (a) of the TEXTEL Credit Union Co-operative Society Limited, the Board of Directors appointed a Nomination Committee comprising the following members:

- Mrs. Althea Manzano Chairman
- Mr. Ian Jattan Member
- Mr. Dennison Riley Member

Nominations Notice

A Nomination Notice was published in the Trinidad Guardian newspapers on January 13th, 18th, 25th and 27th 2024 and on TEXTEL Credit Union's website. The deadline for submission of applications for all positions was January 31 2024.

Nominations

Twenty (23) nominations were accepted as follows:

Supervisory Committee

1. Brandon Bahadoor
2. Daniel Liverpool
3. Charlene Nelson
4. Chernelle Simmons-Walkes
5. Antonio Wade

Board of Directors

1. Maria Berahzer
2. Anthony DeFreitas
3. Marlon Pierre
4. Ingrid Richardson
5. Allison Sylvester
6. Keron Nikon Toussaint
7. Kypruna Vincent
8. Annette Waldron-Joseph

Credit Committee

1. Maria Berahzer
2. Alanna Gordon
3. Jennifer Long
4. Joyce Loobie
5. Vivian Reyes
6. Ingrid Richardson
7. Elliot Rivas
8. Ricardo Sullivan
9. Allison Sylvester
10. Kypruna Vincent





NOMINATION COMMITTEE REPORT (cont'd)

Recommendation

The Committee is pleased to recommend the twenty-three (23) candidates to the 50th Annual General Meeting as they have met the criteria set. Members are encouraged to offer themselves to serve, especially our youth so that the business of our Credit Union will be able to continue and grow. Remember our theme “MY CREDIT UNION.....MY ONLY CHOICE”

The Nominations Committee takes this opportunity to thank the candidates for offering their time and skills to ensure TEXTEL Credit Union’s continued efficient operation. We also want to thank the office manager Ms. Shepherd and staff for their support, it is much appreciated.

Althea Manzano

Handwritten signature of Althea Manzano in black ink.

Chairman

Ian Jattan

Handwritten signature of Ian Jattan in black ink.

Member

Dennison Riley

Handwritten signature of Dennison Riley in black ink.

Member





**URGENT NOTICE FOR
INFORMATION ON WHEREABOUTS
TEXTEL CREDIT UNION CO-OPERATIVE SOCIETY LIMITED
WOULD LIKE TO CONTACT THE FOLLOWING PERSONS**

Name	Last Known Address
Andrew Nicome	Lot J, Hololo Mountain Road, Cascade
Amra Miller	1 Tirite Lane, Malabar, Arima
Anthony Gillespie	40 A Nelson Street, Port Of Spain
Annette Reneaud	Apt #27b Flag Staff, Long Circular Road, Port Of Spain
Anthony Bertrand	197 Bell Bird Avenue, Maloney Gardens, D'Abadie
Anthony Daniel	7 Carmel Drive, Golden View, Port Of Spain
Annette Sealy	45 Quamina Street St James, Port- Of Spain
Atiba Weekes	32 Cedar Circular Drive, Tacarigua.
Barry Sylvester	18 Second Street West, Barataria
Billie Pedro	12 Sandale Ave, Diego Martin
Cathy Brown	35A Agostini Street, Gonzales, Port Of Spain
Charmaine Blaize-La Caille	2 Toucan Ave, Semp Drive, Tumpuna Road, Arima
Cheryl Adams	5 San Antonio Street, Lower Santa Cruz, San Juan
Clemetine Augustine	Pole 180 Laventille Ext. Morvant
Delon Eccles	5 Broom Street Four Roads, Diego Martin
Derek James	Apt 105 Building C Powder Magazine, Cocorite
Dianne Jones	3 Soledad Road, Sum Sum Hill, Claxton Bay
Donna Waterman-Harewood	28 Tomato Trace, North Post Road, Diego-Martin
Francis Williams	Pinto Road, Arima
Glen Gittens	LP 8 Sixth Avenue, Mt D'or Road, Champ Fleurs
Glendon Rudder	627 Zimia Crescent, La Horquetta
Ianna Johnson - Eccles	5 Broome Street, Four Roads, Diego-Martin
Iva Gordon	56 Sapodilla Avenue, Valencia,
Jessica Snaggs	0208 Oilbird Lane, Maloney Gardens, D'abadie
Joel Edward	58 Moraldo Street Maraval
Joel Harding	17 Savary Terrace, St. Barbs Road, Belmont
Kathleen Howell	13 Balisier Road, Macoya Gardens, Tunapuna
Keitha-Maria Haynes	16 Eight Street, Barataria
Lamisha Jeffers	37 Concorde Gardens, Arima
Lynette Ramlochan	31 Upper Bourmes Road, Ross Land, St James
Marian Arjoon	L.P 43 Mangra Trace East, Aranguez Main Road, San Juan
Maureen Evans	5 4th Street, Dinsley Ave, Port Of Spain
Maurice Harewood	LP 63 Covigne Road, Diego Martin
Melchoir Roberts	Apt # Building Ten Port- Of Spain
Melissa Richards	28 Shende Street, Sunshine Avenue, San Juan
Michelle Allen	35 Loshon Road, Petit Valley
Mikhail Scoon	5 Quate Care Bldg., Esat Grove, Valsayn
Natasha Taylor	LP 21 Upper St Barb's Road, Belmont, Port Of Spain
Natalia Nickie	56 Belle Vue, Long Circular Road, St James
Nesha Ramjohn	15 Angelina Street, St. James, Port Of Spain
Nicholas Griffith	69 Elysium Court, Paradise Garden, Tacarigua
Nigel Williams	LP 7 Poinsetta Drive, Coconut Drive, Port Of Spain.
Nigel Wright	20 Tumpuna Square, Tumpuna Road, Arima
Nicole Charles	1 A Harding Place, Cocorite, Port Of Spain
Rolly Chapman	264 Allstars Crescent, Phase 2 Malabar, Arima
Ronald Mark Ali	147 Western Main Road, St James
Ryanne Toussaint	7 Robinsonville, Belmont, Port Of Spain
Sebastian Massy	42-44 Apt E Nelson Street, Port Of Spain
Sally Seow -Mitchell	451 19th Street, Edinburgh 500, Chaguanas
Shania Young-Small	161 wharton Steet Success Village, Laventille
Sherry-Ann Grant	St. Barb's Hamlet Trace, Laventille
St Clair Jabari Worrell	Pole 8, Happy Hill, Laventille Road, San Juan
Suzette De Nobriga	37 4th Street East, Cane Farm Avenue, Trinity
Verina Liverpool-Nickie	56 Belle Vue, Long Circular Road, St James
Vijay Bhaggan	66 Aranguez Main Road, Aranguez
Wayne Charles	LP 56 Jordan Street, Lendore Village, Enterprise
Winston Canning	Kernaham Trace Chin Chin Road, Cunupia



NOTES 2024





SERVICES OF OUR CREDIT UNION

REGULAR SHARE ACCOUNT

- Purchase of shares for a minimum of \$5.00, through Payroll deductions, via ACH bank transfers or Over the Counter agreements.
- Pays annual Dividends.

DEPOSIT ACCOUNT

- Operated through monthly Payroll deductions, via ACH bank transfers or Over the Counter agreements.
- Pays interest at a rate of 0.5%.

HIGH YIELD INVESTMENT FUND

- Works as a Fixed Deposit
\$500 to \$4,999.99 for 1 year 1.75%
per annum
\$5,000.00 upwards for 2 years 2.75%

LOANS

Personal, Education, Debt Consolidation, Vehicle etc.

- Easy and convenient
- Quick Approvals
- No prepayment penalties
- Repayment schedule to fit your budget.
- Convenient repayment methods.

NOW LOANS

- Maximum of \$8,000.00
- Up to 9 months to repay

MEMBERS HEALTH PLAN- TEXMED

in conjunction with Genesis Insurance Brokers and Benefits Consultants and underwritten by Beacon Insurance Company

INSURANCE COVERAGE

Policies through CUNA
CARIBBEAN INSURANCE

SHARE PROTECTION

- Shares are insured with CUNA Caribbean Insurance Society Limited to a maximum of \$150,000.00

LOAN PROTECTION COVERAGE

- Covers all the eligible loan balances of a member should death occur before age 70.
- Loans are insured with CUNA Caribbean up to a maximum of \$200,000.00

FAMILY INDEMNITY PLAN

- The Family Indemnity Plan is a final expense insurance which provides a benefit up to \$100,000 to assist with funeral related expenses.

FAMILY INDEMNITY PLAN- CRITICAL ILLNESS RIDER

- Critical illness coverage up to \$100,000 for members diagnosed with any of the following covered critical illnesses: -cancer, heart attack, stroke, paralysis, or major burns.

ONLINE BANKING (GIA) - E SERVICES

Sign up Now!

- View Balances
- Request letters and download statements.
- Request transfer of funds to bank account via ACH services.
- Transfer funds internally, from Deposit account to Shares, Deposit, Medical, FIP or to other members

OTHER PRODUCTS AND SERVICES

- LETTERS OF STANDING
- EMBASSY LETTERS
- FINANCIAL COUNSELLING
- EDUCATIONAL COURSES
- MEDICARD SERVICE



**MY CREDIT UNION
MY ONLY CHOICE**



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